Fiscal Year 2019 PUBLIC HOUSING AGENCY ANNUAL PLAN





City and County of Honolulu
Department of Community Services
Community Assistance Division
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Honolulu, Hawaii 96813
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www.honolulu.gov/dcs/housing.html

Table of Contents

1.0	Introduction	1
2.0	Streamlined Annual Pl	HA Plan2
	Appendix A:	Financial Audit of the City and County of Honolulu, State of Hawaii
	Appendix B:	PHA Certifications of Compliance with PHA Plans and Related Regulations
	Appendix C: Appendix D: Appendix E:	Civil Rights Certification Resident Advisory Board (RAB) Comments/Narrative Certification by State or Local Official of PHA Plans Consistency with the Consolidated Plan
	Appendix F: Appendix G: Appendix H:	Civil Rights Narrative Affirmatively Furthering Fair Housing Public Hearing Narrative Progress Report, Goals and Objectives

1.0 Introduction

The Public Housing Authority (PHA) Plan process was established by the United States Housing Act of 1937 (42 U.S.C. 1437 et seq.), section 5A. The PHA Plan is a guide to PHA policies, programs, operations, and strategies for meeting local housing needs and goals. There are two parts to the PHA Plan: the 5-Year Plan, which each PHA submits to U.S. Department of Housing and Urban Development (HUD) once every 5th PHA fiscal year, and the Annual Plan, which is submitted to HUD every year by non-qualified agencies.

The Fiscal Year 2019 PHA Plan includes the Agency's mission and the Agency's long-range goals and objectives for achieving its mission over a five-year period. The Five-Year Plan also describes the approach to managing the Section 8 programs and providing services for the upcoming year.

The PHA policies, rules, and requirements concerning the PHA's operations, programs, and services are included in the Annual Plan. The Plan also includes statement of compliance with Civil Rights Rules and Regulations and Fair Housing Rules.

The draft Annual Plan was presented to the Resident Advisory Board (RAB) in January for recommendations and comments. A public hearing is held in March to receive oral or written testimony from the public at large. The finalized Annual Plan is then submitted to HUD in April.

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Streamlined Annual PHA Plan (HCV Only PHAs)

U.S. Department of Housing and Urban Development Office of Public and Indian Housing

OMB No. 2577-0226 Expires 02/29/2016

Purpose. The 5-Year and Annual PHA Plans provide a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, and informs HUD, families served by the PHA, and members of the public of the PHA's mission, goals and objectives for serving the needs of low- income, very low- income, and extremely low- income families

Applicability. Form HUD-50075-HCV is to be completed annually by **HCV-Only PHAs**. PHAs that meet the definition of a Standard PHA, Troubled PHA, High Performer PHA, Small PHA, or Qualified PHA do not need to submit this form. Where applicable, separate Annual PHA Plan forms are available for each of these types of PHAs.

Definitions.

- (1) High-Performer PHA A PHA that owns or manages more than 550 combined public housing units and housing choice vouchers, and was designated as a high performer on both of the most recent Public Housing Assessment System (PHAS) and Section Eight Management Assessment Program (SEMAP) assessments if administering both programs, or PHAS if only administering public housing.
- (2) Small PHA A PHA that is not designated as PHAS or SEMAP troubled, or at risk of being designated as troubled, that owns or manages less than 250 public housing units and any number of vouchers where the total combined units exceeds 550.
- (3) Housing Choice Voucher (HCV) Only PHA A PHA that administers more than 550 HCVs, was not designated as troubled in its most recent SEMAP assessment, and does not own or manage public housing.
- (4) Standard PHA A PHA that owns or manages 250 or more public housing units and any number of vouchers where the total combined units exceeds 550, and that was designated as a standard performer in the most recent PHAS and SEMAP assessments.
- (5) Troubled PHA A PHA that achieves an overall PHAS or SEMAP score of less than 60 percent.
- (6) Qualified PHA A PHA with 550 or fewer public housing dwelling units and/or housing choice vouchers combined, and is not PHAS or SEMAP troubled.

A.	PHA Information.						
4.1	PHA Name: City & County of Honolulu PHA Plan for Fiscal Year Beginning: (MM/YYYY): 07/2018 PHA Inventory (Based on Annual Contributions Contract (ACC) units at time of FY beginning, above) Number of Housing Choice Vouchers (HCVs)						
	Sitearticles/1795-cad-	•	g a joint Plan and complete table be	Jaw)			
ļ	Participating PHAs	PHA Code	Program(s) in the Consortia	Program(s) not in the Consortia	No. of Units in Each Program		
	Lead HA:						
ļ _							

В.	Annual Plan.							
B .1	Revision of PHA Plan Elements.							
	(a) Have the following PHA Plan elements been revised by the PHA since its last Annual Plan submission?							
	Y N ☐ Housing Needs and Strategy for Addressing Housing Needs. ☐ Deconcentration and Other Policies that Govern Eligibility, Selection, and Admissions. ☐ Financial Resources. ☐ Rent Determination. ☐ Operation and Management. ☐ Informal Review and Hearing Procedures. ☐ Homeownership Programs. ☐ Self Sufficiency Programs and Treatment of Income Changes Resulting from Welfare Program Requirements. ☐ Substantial Deviation. ☐ Significant Amendment/Modification.							
	 (b) If the PHA answered yes for any element, describe the revisions for each element(s): 1. Rent Determination: In accordance with §CFR 888.113, HUD is requiring metropolitan area PHAs to set Small Area Fair Market Rents (FMR). 2. Homeownership Programs (HOP): The PHA is currently updating the HOP plan and will be reopening the Program. 							
B.2	New Activities							
	(a) Does the PHA intend to undertake any new activities related to the following in the PHA's current Fiscal Year?							
	Y N □ ☑ Project Based Vouchers.							
	(b) If this activity is planned for the current Fiscal Year, describe the activities. Provide the projected number of project-based units and general locations, and describe how project-basing would be consistent with the PHA Plan.							
В.3	Most Recent Fiscal Year Audit.							
	(a) Were there any findings in the most recent FY Audit?							
	Y N N/A The most recent audit, available for review, is the FY 2016 audit. It is the Financial Audit of the City and County of Honolulu, State of Hawaii. There were no findings for the Section 8 program.							
	If yes, please describe: (See Attachment A)							
B.4	Civil Rights Certification							
	Form HUD-50077, PHA Certifications of Compliance with the PHA Plans and Related Regulations, must be submitted by the PHA as an electronic attachment to the PHA Plan. (See Attachments C and F)							
B .5	Certification by State or Local Officials.							
	Form HUD 50077-SL, Certification by State or Local Officials of PHA Plans Consistency with the Consolidated Plan, must be submitted by the PHA as an electronic attachment to the PHA Plan. (See Attachments B and E)							

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	B.6	Progress Report.
		Provide a description of the PHA's progress in meeting its Mission and Goals described in its 5-Year PHA Plan. (See Attachment H)
	B.7	Resident Advisory Board (RAB) Comments.
		(a) Did the RAB(s) provide comments to the PHA Plan?
		Y N ☑ □
***************************************		(a) If yes, comments must be submitted by the PHA as an attachment to the PHA Plan. PHAs must also include a narrative describing their analysis of the RAB recommendations and the decisions made on these recommendations. (See Attachment D)
		al PHA Plan for HCV Only PHAs
A.	PHA	Information. All PHAs must complete this section. (24 CFR §903.23(4)(e))
	A.I	Include the full PHA Name, PHA Code, PHA Type, PHA Fiscal Year Beginning (MM/YYYY), Number of Housing Choice Vouchers (HCVs), PHA Plan Submission Type, and the Availability of Information, specific location(s) of all information relevant to the public hearing and proposed PHA Plan.
		PHA Consortia: Check box if submitting a Joint PHA Plan and complete the table. (24 CFR §943.128(a))
В.	Ann	nal Plan. All PHAs must complete this section. (24 CFR §903.11(c)(3))
	В.1	Revision of PHA Plan Elements. PHAs must:
		Identify specifically which plan elements listed below that have been revised by the PHA. To specify which elements have been revised, mark the "yes" box. If an element has not been revised, mark "no."
		Housing Needs and Strategy for Addressing Housing Needs. Provide a statement addressing the housing needs of low-income, very low-income families who reside in the PHA's jurisdiction and other families who are on the Section 8 tenant-based waiting list. The statement must identify the housing needs of (i) families with incomes below 30 percent of area median income (extremely low-income), (ii) elderly families and families with disabilities, and (iii) households of various races and ethnic groups residing in the jurisdiction or on the waiting list based on information provided by the applicable Consolidated Plan, information provided by HUD, and other generally available data. The identification of housing needs must address issue of affordability, supply, quality, accessibility, size of units, and location. (24 CFR §903.7(a)(1) and 24 CFR §903.7(a)(2)(ii)). Provide a description of the PHA's strategy for addressing the housing needs of families in the jurisdiction and on the waiting list in the upcoming year. 24 CFR §903.7(a)(2)(ii)
		Deconcentration and Other Policies that Govern Eligibility, Selection, and Admissions. A statement of the PHA's policies that govern resident or tenant eligibility, selection and admission including admission preferences for HCV. (24 CFR §903.7(b))
		Financial Resources. A statement of financial resources, including a listing by general categories, of the PHA's anticipated resources, such as PHA HCV funding and other anticipated Federal resources available to the PHA, as well as tenant rents and other income available to support tenant-based assistance. The statement also should include the non-Federal sources of funds supporting each Federal program, and state the planned use for the resources. (24 CFR \$903.7(c))
		Rent Determination. A statement of the policies of the PHA governing rental contributions of families receiving tenant-based assistance, discretionary minimum tenant rents, and payment standard policies. (24 CFR \$903.7(d))
		Operation and Management. A statement that includes a description of PHA management organization, and a listing of the programs administereby the PHA. (24 CFR §903.7(e)(3)(4)).
		Informal Review and Hearing Procedures. A description of the informal hearing and review procedures that the PHA makes available to its applicants. (24 CFR \$903.7(f))
		Homeownership Programs. A statement describing any homeownership programs (including project number and unit count) administered by the agency under section 8y of the 1937 Act, or for which the PHA has applied or will apply for approval. (24 CFR \$903.7(k))
		Self Sufficiency Programs and Treatment of Income Changes Resulting from Welfare Program Requirements. A description of any PHA programs relating to services and amenities coordinated, promoted, or provided by the PHA for assisted families, including those resulting from the PHA's partnership with other entities, for the enhancement of the economic and social self-sufficiency of assisted families, including programs provided or offered as a result of the PHA's partnerships with other entities, and activities under section 3 of the Housing and Community Development Act of

	1968 and under requirements for the Family Self-Sufficiency Program and others. Include the program's size (including required and actual size of the FSS program) and means of allocating assistance to households. (24 CFR \$903.7(t)(i)) Describe how the PHA will comply with the requirements of section 12(c) and (d) of the 1937 Act that relate to treatment of income changes resulting from welfare program requirements. (24 CFR \$903.7(t)(iii)).
	☐ Substantial Deviation. PHA must provide its criteria for determining a "substantial deviation" to its 5-Year Plan. (24 CFR §903.7(r)(2)(i))
	Significant Amendment/Modification. PHA must provide its criteria for determining a "Significant Amendment or Modification" to its 5-Year and Annual Plan. Should the PHA fail to define 'significant amendment/modification', HUD will consider the following to be 'significant amendments or modifications': a) changes to rent or admissions policies or organization of the waiting list; or b) any change with regard to homeownership programs. See guidance on HUD's website at: Notice PHI 1999-51. (24 CFR §903.7(r)(2)(ii))
	If any boxes are marked "yes", describe the revision(s) to those element(s) in the space provided.
B.2	New Activity. If the PHA intends to undertake new activity using Housing Choice Vouchers (HCVs) for new Project-Based Vouchers (PBVs) in the current Fiscal Year, mark "yes" for this element, and describe the activities to be undertaken in the space provided. If the PHA does not plan to undertaken this activity, mark "no." (24 CFR §983.57(b)(1) and Section 8(13)(C) of the United States Housing Act of 1937.
В.3	Project-Based Vouchers (PBV). Describe any plans to use HCVs for new project-based vouchers. If using PBVs, provide the projected number of project-based units and general locations, and describe how project-basing would be consistent with the PHA Plan. Most Recent Fiscal Year Audit. If the results of the most recent fiscal year audit for the PHA included any findings, mark "yes" and describe those findings in the space provided. (24 CFR §903.11(c)(3), 24 CFR §903.7(p))
B.4	Civil Rights Certification. Form HUD-50077, PHA Certifications of Compliance with the PHA Plans and Related Regulation, must be submitted by the PHA as an electronic attachment to the PHA Plan. This includes all certifications relating to Civil Rights and related regulations. A PHA will be considered in compliance with the AFFH Certification if: it can document that it examines its programs and proposed programs to identify any impediments to fair housing choice within those programs; addresses those impediments in a reasonable fashion in view of the resources available; work with the local jurisdiction to implement any of the jurisdiction's initiatives to affirmatively further fair housing; and assures that the annual plan is consistent with any applicable Consolidated Plan for its jurisdiction. (24 CFR §903.7(o))
B.5	Certification by State or Local Officials. Form HUD-50077-SL, Certification by State or Local Officials of PHA Plans Consistency with the Consolidated Plan, including the manner in which the applicable plan contents are consistent with the Consolidated Plans, must be submitted by the PHA as an electronic attachment to the PHA Plan. (24 CFR §903.15)
B.6	Progress Report. For all Annual Plans following submission of the first Annual Plan, a PHA must include a brief statement of the PHA's progress in meeting the mission and goals described in the 5-Year PHA Plan. (24 CFR §903.11(e)(3), 24 CFR §903.7(r)(1))
B.7	Resident Advisory Board (RAB) comments. If the RAB provided comments to the annual plan, mark "yes," submit the comments as an attachment to the Plan and describe the analysis of the comments and the PHA's decision made on these recommendations. (24 CFR §903.13(c), 24 CFR §903.19)

This information collection is authorized by Section 511 of the Quality Housing and Work Responsibility Act, which added a new section 5A to the U.S. Housing Act of 1937, as amended, which introduced the Annual PHA Plan. The Annual PHA Plan provides a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, and informs HUD, families served by the PHA, and members of the public for serving the needs of low-income, very low-income, and extremely low-income families.

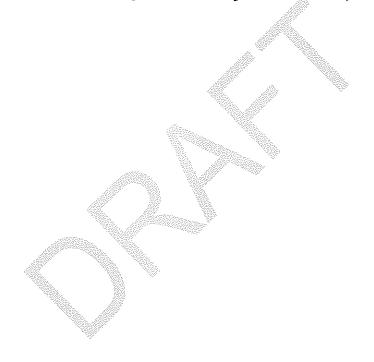
Public reporting burden for this information collection is estimated to average 4.5 hour per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. HUD may not collect this information, and respondents are not required to complete this form, unless it displays a currently valid OMB Control Number.

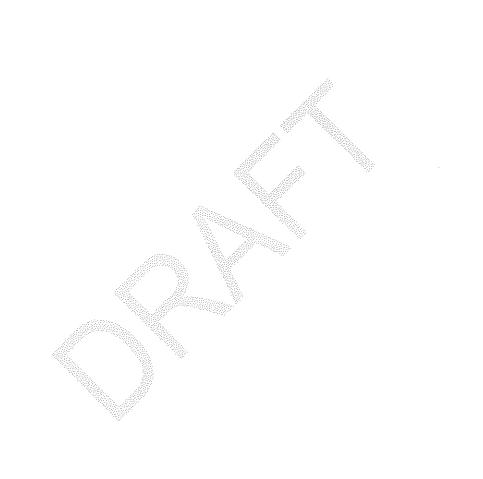
Privacy Act Notice. The United States Department of Housing and Urban Development is authorized to solicit the information requested in this form by virtue of Title 12, U.S. Code, Section 1701 et seq., and regulations promulgated thereunder at Title 12, Code of Federal Regulations. Responses to the collection of information are required to obtain a benefit or to retain a benefit. The information requested does not lend itself to confidentiality

2.0
Streamlined Annual PHA Plan

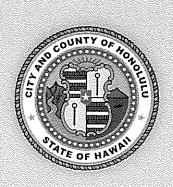


APPENDIX A Financial Audit of the City and County of Honolulu, State of Hawaii





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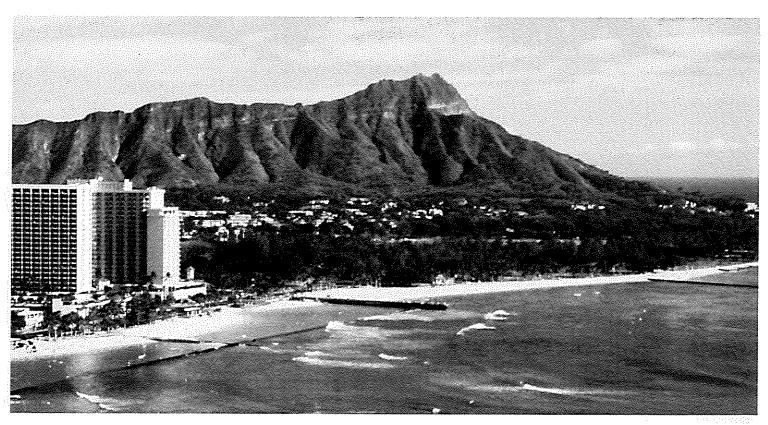
OFFICE OF THE CITY AUDITOR

City and County of Honolulu State of Hawai'i

Financial Audit of the City and County of Honolulu, State of Hawai'i

For the Fiscal Year Ended June 30, 2016

Single Audit of Federal Financial Assistance Programs



Conducted by KMH LLP

Table of Contents

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Table of Contents	Page
Introduction	1
Report on Internal Control Over Financial Reporting and on Compliance and Other Matters Based on an Audit of Financial Statements Performed in Accordance with <i>Government Auditing Standards</i>	4
Report on Compliance for Each Major Federal Program; Report on	
Internal Control Over Compliance; and Report on Schedule of	
Expenditures of Federal Awards Required by the Uniform Guidance	7
Schedule of Expenditures of Federal Awards	12
Notes to Schedule of Expenditures of Federal Awards	15
Schedule of Findings and Questioned Costs	16
Section I – Summary of Auditor's Results	17
Section II – Financial Statement Findings	19
Section III – Federal Awards Findings and Questioned Costs	22
Summary Schedule of Prior Audit Findings	34
Corrective Action Plan	40

INTRODUCTION

A Hawaii Limited Liability Partnership

March 29, 2017

The Chair and Members of the City Council City and County of Honolulu

Dear Chair and Members of the City Council:

We have completed our financial audit of the basic financial statements of the City and County of Honolulu, State of Hawaii (the City) as of and for the fiscal year ended June 30, 2016. Our report containing our opinion on those basic financial statements is included in the City's Comprehensive Annual Financial Report. We have also audited the City's compliance with requirements applicable to its major federal financial programs. We submit herein our reports on compliance and internal control over financial reporting and over federal awards, the schedule of expenditures of federal awards, and the schedule of findings and questioned costs. Our audit was performed in accordance with the terms of our contract with the City and with the requirements of the Title 2 U.S. Code of Federal Regulations Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (Uniform Guidance).

OBJECTIVES OF THE AUDIT

- 1. To provide an opinion on the fairness of the presentation of the City's basic financial statements and the schedule of expenditures of federal awards as of and for the year ended June 30, 2016 in accordance with accounting principles generally accepted in the United States of America.
- 2. To consider the City's internal control over financial reporting in order to design our auditing procedures for the purpose of expressing our opinions on the financial statements.
- To perform tests of the City's compliance with certain provisions of laws, regulations, contracts and grant agreements that could have a direct and material effect on the determination of financial statement amounts.
- 4. To consider the City's internal control over compliance with the requirements that could have a direct and material effect on a major federal program in order to determine our auditing procedures for the purpose of expressing our opinion on compliance and to test and report on internal control over compliance in accordance with the Uniform Guidance.
- 5. To report on the status of prior year findings and questioned costs.

SCOPE OF THE AUDIT

We performed an audit of the City's basic financial statements and schedule of expenditures of federal awards as of and for the year ended June 30, 2016, in accordance with auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and the provisions of the Uniform Guidance.

Our report on the basic financial statements of the City as of and for the year ended June 30, 2016 is included under a separate cover. A separate management letter containing our observations regarding the City's internal controls dated March 29, 2017 has also been issued to the City Council.

We wish to express our sincere appreciation for the excellent cooperation and assistance extended by the management and staff of the City.

Sincerely,

Wilcox Choy

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Partner

REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT OF FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH GOVERNMENT AUDITING STANDARDS



A Hawaii Limited Liability Partnership

Report on Internal Control over Financial Reporting and on Compliance and Other Matters Based on an Audit of Financial Statements Performed in Accordance With Government Auditing Standards

Independent Auditor's Report

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The Chair and Members of the City Council City and County of Honolulu

We have audited, in accordance with the auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States, the financial statements of the governmental activities, the business-type activities, the aggregate discretely presented component units, each major fund, and the aggregate remaining fund information of the City and County of Honolulu, State of Hawaii (the City), as of and for the year ended June 30, 2016, and the related notes to the financial statements, which collectively comprise the City's basic financial statements, and have issued our report thereon dated December 27, 2016. Our report includes a reference to other auditors who have audited the financial statements of the Board of Water Supply and Oahu Transit Services, Inc., as described in our report on the City's financial statements. This report includes our consideration of the results of the other auditors' testing of internal control over financial reporting and compliance and other matters that are reported on separately by those auditors. However, this report, insofar as it relates to the results of the other auditors, is based solely on the reports of the other auditors.

Internal Control over Financial Reporting

In planning and performing our audit of the financial statements, we considered the City's internal control over financial reporting (internal control) to determine the audit procedures that are appropriate in the circumstances for the purpose of expressing our opinions on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of the City's internal control. Accordingly, we do not express an opinion on the effectiveness of the City's internal control.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A material weakness is a deficiency, or a combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected on a timely basis. A significant deficiency is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control over financial reporting was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies and therefore, material weaknesses or significant deficiencies may exist that were not identified. Given these limitations, during our audit we and the other auditors did not identify any deficiencies in internal control over financial reporting that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified. We and the other auditors did identify certain deficiencies in internal control, described in the accompanying *Schedule of Findings and Questioned Costs*, items 2016-01 and 2016-02, that we consider to be significant deficiencies.

Compliance and Other Matters

As part of obtaining reasonable assurance about whether the City's financial statements are free from material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such an opinion. The results of our tests and those of other auditors disclosed instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards* and which are described in the accompanying *Schedule of Findings and Questioned Costs* as items 2016-03 through 2016-09.

The City's Response to Findings

The City's response to the findings identified in our audit is described in the accompanying *Schedule of Findings and Questioned Costs*. The City's response was not subjected to the auditing procedures applied in the audit of the financial statements and, accordingly, we express no opinion on it.

Purpose of this Report

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the entity's internal control or on compliance. This report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the entity's internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

KMH LLP

Honolulu, Hawaii December 27, 2016

KMH LLP

REPORT ON COMPLIANCE FOR EACH MAJOR FEDERAL PROGRAM, REPORT ON INTERNAL CONTROL OVER COMPLIANCE, AND REPORT ON SCHEDULE OF EXPENDITURES OF FEDERAL AWARDS REQUIRED BY THE UNIFORM GUIDANCE

A Hawaii Limited Liability Partnership

Report on Compliance for Each Major Federal Program, Report on Internal Control over Compliance, and Report on Schedule of Expenditures of Federal Awards Required by the Uniform Guidance

Independent Auditor's Report

The Chair and Members of the City Council City and County of Honolulu

Report on Compliance for Each Major Federal Program

We have audited the City and County of Honolulu, State of Hawaii's (the City's) compliance with the types of compliance requirements described in the *OMB Compliance Supplement* that could have a direct and material effect on each of the City's major federal programs for the year ended June 30, 2016. The City's major federal programs are identified in the summary of the auditor's results section of the accompanying schedule of findings and questioned costs.

Management's Responsibility

Management is responsible for compliance with the requirements of federal statutes, regulations, and the terms and conditions of its federal awards applicable to its federal programs.

Auditor's Responsibility

Our responsibility is to express an opinion on compliance for each of the City's major federal programs based on our audit of the types of compliance requirements referred to above. We conducted our audit of compliance in accordance with auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and the audit requirements of Title 2 U.S. *Code of Federal Regulations Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards* (Uniform Guidance). Those standards and the Uniform Guidance require that we plan and perform the audit to obtain reasonable assurance about whether noncompliance with the types of compliance requirements referred to above that could have a direct and material effect on a major federal program occurred. An audit includes examining, on a test basis, evidence about the City's compliance with those requirements and performing such other procedures as we considered necessary in the circumstances.

We believe that our audit provides a reasonable basis for our opinion on compliance for each major federal program. However, our audit does not provide a legal determination of the City's compliance.

Basis for Qualified Opinion on Community Development Block Grant Program, HOME Investment Partnerships Program, Continuum of Care, and Federal Transit Cluster

: Mr465

As described in the accompanying Schedule of Findings and Questioned Costs, the City did not comply with requirements regarding the following:

Finding	CFDA		
No.	No.	Program Name	Compliance Requirement
2016-03	14.218	Community Development Block Grant Program	Period of Performance
2016-04	14.218	Community Development Block Grant Program	Reporting
2016-05	14.218	Community Development Block Grant Program	Subrecipient Monitoring
2016-06	14.239	HOME Investment Partnerships Program	Subrecipient Monitoring
2016-07	14.267	Continuum of Care	Reporting
2016-08	14.267	Continuum of Care	Subrecipient Monitoring
2016-09	20.500, 20.507	Federal Transit Cluster	Special Test – Wage Rate

Compliance with such requirements is necessary, in our opinion, for the City to comply with requirements applicable to those programs.

Qualified Opinion on Community Development Block Grant Program, HOME Investment Partnerships Program, Continuum of Care, and Federal Transit Cluster

In our opinion, except for the noncompliance described in Basis for Qualified Opinion paragraph, the City complied, in all material respects, with the types of compliance requirements referred to above that could have a direct and material effect on the Community Development Block Grant Program, HOME Investment Partnerships Program, Continuum of Care, and Federal Transit Cluster for the year ended June 30, 2016.

Unmodified Opinion on Each of the Other Major Federal Programs

In our opinion, the City complied, in all material respects, with the types of compliance requirements referred to above that could have a direct and material effect on each of the other major federal programs identified in the Summary of Auditor's Results section of the accompanying *Schedule of Findings and Questioned Costs* for the year ended June 30, 2016.

Other Matters

The City's responses to the noncompliance findings identified in our audit are described in the accompanying *Schedule of Findings and Questioned Costs*. The City's responses were not subjected to the auditing procedures applied in the audit of compliance and, accordingly, we express no opinion on the responses.

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Report on Internal Control over Compliance

Management of the City is responsible for establishing and maintaining effective internal control over compliance with the types of compliance requirements referred to above. In planning and performing our audit of compliance, we considered the City's internal control over compliance with the types of requirements that could have a direct and material effect on each major federal program as a basis for designing auditing procedures that are appropriate in the circumstances for the purpose of expressing an opinion on compliance for each major program and to test and report on internal control over compliance in accordance with the Uniform Guidance, but not for the purpose of expressing an opinion on the effectiveness of internal control over compliance. Accordingly, we do not express an opinion on the effectiveness of the City's internal control over compliance.

Our consideration of internal control over compliance was for the limited purpose described in the preceding paragraph and was not designed to identify all deficiencies in internal control over compliance that might be material weaknesses or significant deficiencies, and therefore, material weaknesses or significant deficiencies may exist that were not identified. However, as discussed below, we identified certain deficiencies in internal control over compliance that we consider to be material weaknesses and significant deficiencies.

A deficiency in internal control over compliance exists when the design or operation of a control over compliance does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct noncompliance with a type of compliance requirement of a federal program on a timely basis. A material weakness in internal control over compliance is a deficiency, or combination of deficiencies, in internal control over compliance, such that there is a reasonable possibility that material noncompliance with a type of compliance requirement of a federal program will not be prevented, or detected and corrected on a timely basis. We consider the deficiencies in internal control over compliance described in the accompanying schedule of findings and questioned costs as items 2016-03 through 2016-09 to be material weaknesses.

A significant deficiency in internal control over compliance is a deficiency, or combination of deficiencies, in internal control over compliance with a type of compliance requirement of a federal program that is less severe than a material weakness in internal control over compliance, yet important enough to merit attention by those charged with governance. We consider the deficiencies in internal control over compliance described in the accompanying schedule of findings and questioned costs as items 2016-10 through 2016-12 to be significant deficiencies.

The City's response to the internal control over compliance findings identified in our audit is described in the accompanying *Corrective Action Plan*. The City's response was not subjected to the auditing procedures applied in the audit of compliance and, accordingly, we express no opinion on this response.

The purpose of this report on internal control over compliance is solely to describe the scope of our testing of internal control over compliance and the results of that testing based on the requirements of the Uniform Guidance. Accordingly, this report is not suitable for any other purpose.

Report on Schedule of Expenditures of Federal Awards Required by the Uniform Guidance

We have audited the financial statements of the governmental activities, the business-type activities, the discretely presented component units, each major fund, and the aggregate remaining fund information of the City as of and for the year ended June 30, 2016, and the related notes to the financial statements, which collectively comprise the City's basic financial statements. We issued our report thereon dated December 27, 2016, which contained an unmodified opinion on those financial statements. We did not audit the financial statements of the Board of Water Supply and Oahu Transit Services, Inc., which are discretely presented component units of the City. Our audit was conducted for the purpose of forming opinions on the financial statements that collectively comprise the basic financial statements. The accompanying schedule of expenditures of federal awards is presented for purposes of additional analysis as required by the Uniform Guidance and is not a required part of the basic financial statements. As described in Note 1 to the schedule of expenditures of federal awards, the accompanying schedule of expenditures of federal awards was prepared on the cash basis of accounting, which is a comprehensive basis of accounting other than accounting principles generally accepted in the United States of America. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the basic financial statements. The information has been subjected to the auditing procedures applied in the audit of the financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the basic financial statements or to the basic financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the schedule of expenditure of federal awards is fairly stated in all material respects in relation to the basic financial statements as a whole.

KMH LLP

KMH LLP

Honolulu, Hawaii

March 29, 2017, except for our report on the Schedule of Expenditures of Federal Awards, for which the date is December 27, 2016

Schedule of Expenditures of Federal Awards Year Ended June 30, 2016

Federal Grantor/Pass-through Grantor/Program Title	Federal CFDA Number	Pass-through Entity Identifying Number	Passed Through to Subrecipients	Federal Expenditures
U.S. Department of Agriculture:		**************************************		
Pass-through from the State Department of Education Summer Food Service Program for Children	10.559	12-351523	\$ -	S 125,349
Pass-through from the State Department of Human Services— Supplemental Nutritional Assistance Program	10 561	DHS-11-SNAP-301 SA4 DHS-16-SNAP-3078	•	21.165
Pass-through from the State Department of Land and Natural Resources— Cooperative Forestry Assistance	10,664	14-DG-11052012-122	*	18,750
Total U.S. Department of Agriculture			**************************************	165,264
U.S. Department of Commerce:				
Pass-through from the University of Hawaii- Sea Grant Support	11.417	MA130019	-	13,968
Pass-through from the Hawaii Emergency Management Agency⊷ Meteorologic and Hydrologic Modernization Development	11 467	NA13NWS4670017(NA6)	*	8,450
Total U.S. Department of Commerce			*	22,418
U.S. Department of Defense: Community Economic Adjustment Assistance For Reductions in Defense Spending	12.604	_	*	6,844
Total U.S. Department of Defense			-7	6.844
U.S. Department of Housing and Urban Development:				
Community Development Block Grants-Entitlement Grants	14.218	-	1,631,344	3,341,656
Emergency Solutions Grant Program	14.231	ē.	568,979	568,979
Sheher Plus Care	14.238	*	120,002	120,002
HOME Investment Partnerships Program	14.739	w	4.434,698	5,574,633
Housing Opportunities for Persons with AIDS	(4.24)	*	219,437	359,450
Continuum of Care Program	14.267	*	5,848,662	5,877,315
Resident Opportunity and Supportive Services - Service Coordinators Pass-through from the State Hawaii Public Housing Authority	14 870	PMB 13-04, SC02	~	97,372
Public and Indian Housing	14 850	PMB 13-04, SA1 & SA2	~	47,869
Family Self-Sufficiency Program Lower Income Housing Assistance Program - Section 8 Moderate Rehabilitation	14 896 14 856	*	** **	161,515 169,478
Housing Voncher Cluster.				
Muinstream Vouchers	14 879	*	*	1,449,453
Section 8 Housing Choice Vouchers	[4 87]	m	•	51,030,348
Pass-through from the State Hawaii Public Housing Authority Section 8 Housing Choice Vouchers: FSS	14.871	PMB 13-04, SAI & SC02		46,335
Tatal Housing Vancher Cluster			*	52,526,136
Total U.S. Department of Housing and Urban Development			12.823,122	68.844.365
U.S. Department of Justice:				
Domestic Camibis Eradication Suppression Program	16.990	•	•	151,278
Equitable Sharing Program	16.922	*	*	2,080,854
Pass-through from the State Department of Human Services— Juvenile Accountability Block Grants	17.531	DHS-12-OYS-264, SA5 & SA6		(1.7/3
Pass-through from the State Department of Human Services:	16.523	DH3-12-013-204, 3A3 & 3A0	•	61,367
Crime Victim Assistance	16,575	12-VA-02 13-VA-02	349,950	866,300
Violence Against Women Formula Grants	[6.588]	[3-WF-08; 14-WF-081]-WF-08 13-WF-04 [4-WF-04	•	188,591
Public Safety Partnership and Community Policing Grants Pass-through from the State Department of the Attorney General:	16.710	-	•	199,800
DNA Backlog Reduction Program	16.741	-	-	129,371
Edward Byrne Memorial Justice Assistance Grant Program	16.738		*	327,985
Pass-through from the State Department of the Attorney General- Eward Byrne Memorial Justice Assistance Grant (JAG) Program	16.738	11-DI-0211-DI-13 12-DI-04 & 09 13-DI-01 & 08	d.	298,840
Total 22 C. December of Lordin.		The state of the second section of the section of the second section of the sectio	£ 115.55**	\$ 4,304,386
Total U.S. Department of Justice			\$ 349,950	3 4.384.350

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Schedule of Expenditures of Federal Awards Year Ended June 30, 2016

Federal Grantor/Pass-through Grantur/Program Title	Federal CFDA Number	Pass-through Entity Identifying Number	Passed Through to Subrecipients	Federal Expenditures
U.S. Department of Labor:	,\usinct	Villanci	Subrecipients	Expenditures
Pass-through from the State Department of Labor & Industrial Relations:				
(WIA) National Emergency Grant	17.277	WIA-12-NEG-DWT-0 WIA-14-NEG-JD-0	Ś -	\$ 220,340
Trade Adj. Asst. Comm. College and Career Training (TAACCCT) Grants	17.282	C3T-Oahu		17,129
Homeless Veterans Reintegration Project	17,805	w	*	2356
Warkforce Investment Act (WIA) Cluster				
Workforce Investment Act - Adult Program	17,258	WIA-14-AP-0WIA-14-LAC-0	*	928,609
Workforce Investment Act - Youth Activities	17.259	WIA-14-YP-0WIA-14-LAC-0	·	917,630
WIA Dislocated Worker Formula Grants	17,278	WIA-14-DW-0WIA-14-LAC-0		835,864
Total Workforce Investment Act Cluster			•	2,682,103
Reintegration of Ex-Offenders	17.270	-		267,369
Youthbuild	17,274	<u>.</u>	*	249,710
Total U.S. Department of Labor				3,438,947
U.S. Department of Transportation:				
Pass-through from the State Department of Transportation				
& Oahu Metropolitan Planning Organization:				
Highway Planning & Construction Cluster:				
Highway Planning and Construction	20.205	ARR-095-1, 8915(2); BR-NBIS(53) (56) (60);		5,963,274
The state of the s	20.205	CMAQ-0001(41); 0300(128); STP-0001(35) (36)	•	2,2413,44
		(37) (40) (42) (43) (46) (47) (50) (51) (52) (55) (56)		
		(57) (58); STP-0300 (63) (112) (132) (141); STP-		
		6010(1); STP-6012(1); STP-7139(1); STP-		
		7411(1); STP-7542(1); STP-8920(2)(3);		
		WE201.65-07 STP-0001(36)		
Highway Planning and Construction	20.205	Various (see above row)	٠	5,978,763
Highway Planning and Construction	20 305	19		93,906
Highway Planning and Construction	20.205			325,834
Highway Planning and Construction	20,205	FHWA-206-01-12		20,908
Highway Planning and Construction	20 205	FLEX 2016-Project 18	· ·	176,986
Highway Planning and Construction	20.205	FHWA 201.01-12 202.84-11 203.05-14 203.75-09		319,982
	******	203.83-11 203.84-13		3 t 2 , 2 11 m
		FLEX2014 Project 4&5 FLEX2015 Project 4&11		
		FLEX2016 Project 9		
Total Righway Planning & Construction Cluster			*	12,879,653
Federal Transit Chater.				
Federal Transit - Capital Investment Grants	20.500	*	*	160,927,196
Federal Transit - Formula Grants	20.507	•		28,079,384
Total Federal Transit Cluster				189,006,580
Transit Services Programs Cluster:				
Job Access and Reverse Commute	20.516			342,209
New Freedom Program	20 521	•		161,923
Total Transit Services Programs Cluster			*	504,132
Capital Assistance Program for Reducing Energy Consumption and Greenhouse				
Gas Emissions	20.523	•		4,684,586
Highway Safety Cluster				
Pass-through from the State Department of Transportation:				
State and Community Highway Safety	20,600	OP 15-05(01-O-01), PT16-01(01-O-01), PS16-		978,705
		09(01-O-01)(02-O-01), SC15&16-06(01-O-01),		
		TR15-03(03-O-01), DD16-10(01-O-01) EM15-04		
		(01-0-01)		
National Priority Safety Programs	20,615	AL16-42(01-O-01), OP16-05(01-O-01), TR16-		
Total Highway Safety Cluster	20,015	03(03-O-01)		657,455
				1,636,160
Total U.S. Department of Transportation			\$ -	\$ 208,711,111

Schedule of Expenditures of Federal Awards Year Ended June 30, 2016

Federal Grantor/Pass-through Grantor/Program Title	Federal CFDA Number	Pass-through Ently Identifying Number	Passed Through to Subrecipients	Federal Expenditures
Environmental Protection Agency			******	
Pass-through from the State Department of Health-				
Nonpoint Source Implementation Grants	66,460	15-066	2 -	\$ 210,000
Clean Water State Revolving Fund Cluster				
Capitalization Grants for Clean Water SRF	66 458	C150048-00	*	1,816,471
Capitalization Grants for Clean Water SRF	66,458	SOH Dept. of Health	*	3,803
Capitalization Grants for Clean Water SRF	66.458	C150046-70	~ 	195,979
Total Clean Water State Revolving Fund Cluster			*	2,016,253
Brownfields Assessment and Cleanup Cooperative Agreements	66 818	7	*	60,021
Total Environmental Protection Agency				2.286,274
U.S. Department of Education:				
Pass-through from the State Department of Human Services-				
Rehabilitation Services:	84 126	DHS-12-VR-640 (SA 2, 4-5) DHS-13-VR-758-5A1	*	541,375
-Vocational Rehabilitation Grants to States		DHS-15-VR-2313 (SA1) DHS-16-VR-3071, 3074, 3075 & 3125		
Pass-through from the State Department of Education— 21st Century Community Learning Center	84.287	13023		19,231
Total U.S. Department of Education				551.606
е отле С.,5. осраниями оз диясания				331.000
U.S. Department of Health and Human Services:				
Pass-through from the State Executive Office on Aging-				
Special Programs for the Aging-Title III, Part D-Disease Prevention and	93.043	HON2015N03 HON2016N03	46.244	55,244
Health Promotion Services Aging Cluster:	93.043	HOM20131603 HOM20100403	55,244	33,244
Pass-through from the State Executive Office on Aging:				
Special Programs for the Aging-Title III, Part B-Grants				
for Supportive Services and Senior Centers	93.044	HON2013N03 HON2015N03 HON2016N03	948,614	1,082,797
Nutrition Services Incentive Program	93.053	HON2014NSIP HONNSIPFY15	•	174,427
Special Programs for the Aging-Title III, Part C. Nutrition Services				
Supportive Services, (Title IIIC-1) Home Delivered Meals (Title IIIC-2) Total Aging Cluster	93,845	HON2013N03 HON2015N03 HON2016N03	1,436,911 2,385,525	1,583,048 2,840,272
Pass-through from the State Executive Office on Aging-				
National Family Caregiver Support, Title III, Part E	93,052	HON2013N03 HON2015N03 HON2016N03	493,637	539,566
Pass-through from the State Department of Health-				
State and Local Public Health Actions to Prevent Obesity,				
Diabetes, Heart Disease and Stroke (PPHF)	93.757	PO215034 PO219784	á	46,446
Pass-through from the State Department of Human Services-		******************		
Social Services Block Grant	93.667	DHS-15-OYS-506	**	14,919
Pass-through State Department of Health-	02.000	** *		400 201
Block Grants for Community Mental Health Services	93.958	N-A		456,281
Total U.S. Department of Health and Human Services			2,934,406	3,952,728
Corporation for National and Community Service				
Retired and Senior Volunteer Program	94,002	*	***************************************	87,962
Total Corporation for National and Community Service			***************************************	87,962
Executive Office of the President				
High Intensity Drug Trafficking Area Program	95,001	•	*	2.081.225
Total Executive Office of the President			*	2.081,225
U.S. Department of Homeland Security:				
Pass-through from the State Civil Defense				
Homeland Security Grant				
Homeland Security Grant Program:				
Citizen Corp Program	97,067	EMW-2013-SS-00003		28,604
Metropolitan Medical Response System Program	97.067	EMW-2014-SS-00003	•	24,920
Urban Areas Security Initiative Program	97.067	EMW-2015-SS-00003	-	635,755
State Homeland Security Program	97,067			896,920
Total Homeland Security Grant				1,586,199
Assistance to Firefighters Grant	97,044	*		370,482
Pass-through from the State Department of Defense	2.,	*		
Emergency Management Performance Grants	97.042	2013-EP-00006 2014-EP-00010	_	321,855
	2 r 111 t p	With the second	***************************************	
Total U.S. Department of Homeland Security				2,278,536
Total Expenditures of Federal Awards			\$ 16.197,478	S 296,731.606

Notes to the Schedule of Expenditures of Federal Awards Year Ended June 30, 2016

1. Basis of Presentation

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The accompanying schedule of expenditures of federal awards (the Schedule) includes the federal grant activity of the City and County of Honolulu (the City) and is presented on the cash basis of accounting and in accordance with the requirements of Title 2 U.S. Code of Federal Regulations Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (Uniform Guidance). Therefore, some amounts presented in the Schedule may differ from amounts presented in, or used in the preparation of, the basic financial statements. The Schedule does not include the federal grant activity of the Board of Water Supply and Oahu Transit Services, Inc., discretely presented component units of the City.

2. Loans Outstanding

The City had the following loan balances outstanding and advances awarded as of and for the year ended June 30, 2016, which are not presented in the Schedule.

Program Title	CFDA Number	Loans/ Advances	Loans Outstanding
Major programs			
Community Development Block Grants - Entitlement Grants	14.218	\$ -	\$ 34,780,376
HOME Investment Partnerships Program	14.239	2,000,000	21,605,468
Section 8 Housing Choice Vouchers	14.871	-	3,647,688
	•	\$ 2,000,000	\$ 60,033,532

3. Capitalization Grants for Clean Water State Revolving Funds

At June 30, 2016, federal awards and state matching fund expenditures under capitalization grants for clean water state revolving funds were as follows:

Federal	\$ 2,016,253
State	237,027
	\$ 2,253,280

3. Indirect Cost Rate

The City has not elected to use the 10 percent de minimis indirect cost rate as allowed under the Uniform Guidance.

SCHEDULE OF FINDINGS AND QUESTIONED COSTS

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Schedule of Findings and Questioned Costs Year Ended June 30, 2016

Section I – Summary of Auditor's	s Results	
Financial Statements		
Type of auditor's report issued: Unmodified		
Internal control over financial reporting:		
Material weakness(es) identified?	Yes	$\sqrt{}$ None reported
• Significant deficiency(ies) identified that are not considered to be material weaknesses?	_√_Yes	None reported
Noncompliance material to financial statements noted?	Yes	_√_No
Federal Awards		
Internal control over major programs:		
Material weakness(es) identified?	_√ Yes	No
• Significant deficiency(ies) identified that are not considered to be material weakness(es)?	_√ Yes	None reported
Type of auditor's report issued on compliance for major programs:	Qualified	
Any audit findings disclosed that are required to be reported in accordance with section 2 CFR 200.516(a)?	_√ Yes	No

Schedule of Findings and Questioned Costs (continued) Year Ended June 30, 2016

Section I – Summary of Auditor's Results (continued)		
Identification of major pro	grams:	
CFDA		
Number(s)	Name of Federal Program	
14.218	Community Development Block Grant Program	
14.239	HOME Investment Partnerships Program	
14.267	Continuum of Care Program	
16.922	Equitable Sharing Program	
20.205	Highway Planning and Construction Cluster	
20.500, 20.507	Federal Transit Cluster	
20.523	Capital Assistance Program for Reducing Energy Consumption and Greenhouse Gas Emissions	
Dollar threshold used to di programs:	stinguish between type A and type B \$3,000,000	
Auditee qualified as low-ri	sk auditee?Yes	

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Schedule of Findings and Questioned Costs (continued) Year Ended June 30, 2016

Section II - Financial Statement Findings

Finding No. 2016-01: Deficiencies in Information Technology Controls

Type of Finding: Significant Deficiency

Criteria: Information technology (IT) is a strategic element of the City and County of Honolulu's (the City) operations. Because of the high volume of transactions, the establishment of internal controls over processes incorporating IT is critical to its operations. As IT is used to initiate, record, process and report on transactions included in the financial statements, the systems and related processes should have internal controls to prevent or detect potential misstatements.

Condition: During the audit, we noted several IT control deficiencies that, when considered collectively, may impact the City's financial statements.

Context: As part of our financial statement audit for the year ended June 30, 2016, we performed an IT general controls review of the following systems operated by the City:

- Windows Domain
- AMS Advantage Financial Management System
- AMS Advantage Human Resources Management System
- Personnel Time and Attendance (PT&A) System
- IAS World Web Based Real Property System
- Revenue Collection Cashier System

Our review resulted in several IT control deficiencies in the areas of logical security as follows:

Logical security

- One terminated employee continued to have access to the City's IT systems.
- No review of existing user accounts to determine the appropriateness of access rights.
- Access to a server administrator account is shared.
- Backup and monitoring alerts do not alert users of success or failure.
- Ineffective vulnerability scanning.

Schedule of Findings and Questioned Costs (continued) Year Ended June 30, 2016

Section II - Financial Statement Findings (continued)

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Cause: The primary cause of the internal control deficiencies is that the City's IT procedures do not incorporate internal control procedures addressing the items discussed above.

Effect: Unauthorized access to these systems could result in either the destruction of data, unauthorized or nonexistent transactions being made, or transactions being inaccurately recorded.

Identification of a repeat finding: This is a repeat finding from the immediate previous audit, 2015-01.

Recommendation: We recommend that the City perform the following:

- Update its IT procedures to include internal control procedures addressing the IT risks above.
- Identify methods to ensure that IT policies and procedures are consistently followed.

Schedule of Findings and Questioned Costs (continued) Year Ended June 30, 2016

Section II – Financial Statement Findings (continued)

Finding No. 2016-02: Improve Internal Controls over Accounting for Significant Nonroutine Transactions

Type of Finding: Significant Deficiency

Criteria: Accounting for nonroutine transactions may require the application of accounting principles that an entity's personnel may not be familiar with. Management should proactively identify these types of transactions and determine the proper accounting treatment in accordance with accounting principles generally accepted in the United States of America (GAAP). Management should also be actively involved in the timely review of the nonroutine transactions that are posted to the entity's accounting system to ensure that the transactions are properly recorded.

Condition: The 2015 financial statements of the BWS were restated to correct errors in the accounting for the deferred loss on refunding of debt and state revolving fund notes payable. The misstatement of the deferred loss on refunding was the result of amortizing the loss over a period shorter than the period required by GAAP. The misstatement of notes payable was due to the inclusion of the principal portion of the obligation that had been forgiven as of June 30, 2015. The resulting effect on the change in net position for the fiscal year ended June 30, 2015 was an increase of \$6,611,890 from the previously reported amount.

Cause: Both errors involved accounting for significant transactions occurring during the fiscal year ended June 30, 2015 that were outside the normal course of business for the BWS: 1) the issuance of the Series 2014A and 2014B water system revenue bonds and certain state revolving loans that were used to advance refund a portion of previously issued bonds and, 2) the receipt of state revolving fund loan proceeds under a loan agreement that contained a principal forgiveness clause.

Effect: Because of the infrequent nature of significant, nonroutine transactions, they are inherently more susceptible to material misstatement than routine transactions that an entity's personnel are accustomed to accounting for. As a result, these type of transactions have a significantly higher risk of a material error occurring.

Recommendation: Management should proactively identify significant, nonroutine accounting transactions and ensure that a process is established whereby management-level fiscal personnel are actively involved in both the determination of the proper accounting treatment and the timely review of the transactions posted to the BWS's accounting system.

Schedule of Findings and Questioned Costs (continued) Year Ended June 30, 2016

Section III - Federal Award Findings and Questioned Costs

Finding No. 2016-03: Timeliness

Federal Agency: Unite

United States Department of Housing and Urban Development

CFDA No.: 14.21

Program: Community Development Block Grant Program

Requirement: Period of Performance

Type of Finding: Material Weakness and Non-Compliance

Criteria: In accordance with 24 CFR 570.902, the U.S. Department of Housing and Urban Development (HUD) will consider a grantee to be "failing to carry out its CDBG activities in a timely manner if sixty days prior to the end of the grantee's current program year, the amount of entitlement grant funds available to the recipient under grant agreements but undisbursed by the U.S. Treasury is more than 1.5 times the entitlement grant amount for its current program year."

Condition: Program funds were not expended in a timely manner.

Context: HUD notified the City via a letter dated May 2, 2016 that the City was not in compliance with the sixty-day timeliness test conducted on May 2, 2016 as the City had a line of credit of 2.17 times its annual grant. Additionally, taking into account the City's current balance of CDBG program income and revolving loan funds, the City's timeliness ratio increased to 2.47 for the second tier of the CDBG timeliness test.

Cause: Most of the CDBG grant funding for capital projects were awarded to nonprofit sub-recipients who had difficulty expending the funding quickly enough to meet the timeliness requirement.

Effect: As the City failed the timeliness test under CDBG regulations, the City is now subject to HUD's sanctions policy and has until May 2, 2017 to reach the timeliness standard. If the City fails to meet the timeliness standard at that time, HUD may reduce the 2017 program year grant by 100 percent of the amount in excess of 1.5 times the annual grant, except where HUD determines that the untimeliness resulted from factors beyond the City's reasonable control.

Schedule of Findings and Questioned Costs (continued) Year Ended June 30, 2016

Section III - Federal Award Findings and Questioned Costs (continued)

Questioned costs: None

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Recommendation: We recommend the City establish procedures to ensure that it is in compliance with the CDBG timeliness standard specified in 24 CFR 570.902. In addition, we recommend that the City ensures that it complies with the final workout agreement provided by HUD.

Contact Person: Holly Kawano, Department of Budget and Fiscal Services, Federal Grants Coordinator

Schedule of Findings and Questioned Costs Year Ended June 30, 2016

Section III – Federal Award Findings and Questioned Costs (continued)

Finding No. 2016-04: Accurate Reporting and Policies and Procedures over Federal Awards

Federal Agency: United States Department of Housing and Urban Development

CFDA No.: 14.21

Program: Community Development Block Grant Program

Requirement: Reporting

Type of Finding: Non-Compliance and Material Weakness.

Criteria: Grantees are required to submit an annual performance and evaluation report within 90 days after the end of a grantee's program year.

Condition: The program expenditures reported in the Consolidated Annual Performance and Evaluation Report (CAPER) was not accurate.

Context: The rehabilitation loan program expenditures reported in the CAPER Appendix C of \$834,703 does not match the \$636,799 of loan expenditures reported in the Schedule of Expenditures of Federal Awards. In the current fiscal year, there was a new employee involved with the preparation of the CAPER.

Cause: Management indicated that the difference was caused by the inclusion of encumbrances in the amount reported in the CAPER. In addition, we noted that the City does not have a uniform policy or procedures manual for federal awards.

Effect: Failure to report accurate information results in noncompliance with the reporting requirement. In addition, without a uniform policy or procedures manual and as personnel involved with the program change, there is an increased risk of non-compliance with program requirements.

Questioned costs: None

Recommendation: We recommend the City ensure that expenditure amounts reported is accurate and consider creating uniform policies and procedures related to federal awards and provide training to City employees regarding the overall federal and program-specific requirements.

Contact Person: Holly Kawano, Department of Budget and Fiscal Services, Federal Grants Coordinator

Schedule of Findings and Questioned Costs (continued) Year Ended June 30, 2016

Section III - Federal Award Findings and Questioned Costs (continued)

Finding No. 2016-05: Perform Annual Subrecipient Monitoring Duties

Federal Agency:

United States Department of Housing and Urban Development

CFDA No.:

: \$

14.218

Program:

Community Development Block Grant Program

Requirement:

Subrecipient Monitoring

Type of Finding:

Non-Compliance and Material Weakness

Criteria: 2 CFR section 200.331 states that depending on the pass-through entity's assessment of risk posed by the subrecipient, one monitoring tool that may be useful for the pass-through entity to ensure proper accountability and compliance with program requirements and achievement of performance goals is an on-site review of the subrecipient's program operations.

Condition: The on-site review for one subrecipient was not performed.

Context: During our audit, we selected a non-statistical sample of 5 projects (3 Open and 2 Post-Development Monitoring projects), out of a population of 49 projects, for testing and noted one open project which did not have an on-site review completed.

Cause: Management indicated that the on-site review was not performed due to staffing shortages and other competing priorities.

Effect: Failure to perform an on-site review annually results in noncompliance with the subrecipient monitoring requirement.

Questioned costs: None

Recommendation: We recommend the City follow its procedures to monitor subrecipients on a timely basis, in accordance with their policy.

Schedule of Findings and Questioned Costs (continued) Year Ended June 30, 2016

Section III - Federal Award Findings and Questioned Costs (continued)

Finding No. 2016-06: Perform Annual Subrecipient Monitoring Duties

Federal Agency: United States Department of Housing and Urban Development

CFDA No.: 14.239

Program: HOME Investment Partnerships Program

Requirement: Subrecipient Monitoring

Type of Finding: Non-Compliance and Material Weakness

Criteria: 2 CFR section 200.331 states that depending on the pass-through entity's assessment of risk posed by the subrecipient, one monitoring tool that may be useful for the pass-through entity to ensure proper accountability and compliance with program requirements and achievement of performance goals is an on-site review of the subrecipient's program operations.

Condition: The on-site review for one subrecipient was not performed.

Context: During our audit, we selected a non-statistical sample of 7 subrecipients, out of a population of 19 subrecipients, for testing and noted one subrecipient who did not have an on-site review completed.

Cause: Management indicated that the on-site visit was not performed due to staffing shortages and other competing priorities.

Effect: Failure to perform an on-site review annually results in noncompliance with the subrecipient monitoring requirement.

Questioned costs: None

Identification of a repeat finding: This is a repeat finding from the immediate previous audit, 2015-04.

Recommendation: We recommend the City follow its procedures to monitor subrecipients on a timely basis, in accordance with their policy.

Schedule of Findings and Questioned Costs (continued) Year Ended June 30, 2016

Section III - Federal Award Findings and Questioned Costs (continued)

Finding No. 2016-07: Submit Reports in a Timely Manner

Federal Agency:

United States Department of Housing and Urban Development

CFDA No.:

1 9

14.267

Program:

Continuum of Care

Requirement:

Reporting

Type of Finding:

Non-Compliance and Material Weakness

Criteria: 24 CFR section 578.109(b), states applicants must submit all reports required by HUD no later than 90 days from the date of the end of the project's grant term. Under the reporting requirements of Continuum of Care, the annual progress report (APR) must be completed and submitted timely.

Condition: Reporting requirements for two APR's were not met.

Context: The City was required to submit two APR's during FY 2016. During the audit, we noted that both APR's were not submitted.

Cause: Management indicated that the APRs were not submitted due to incorrect data obtained from HMIS (Homeless Management Information System) and competing priorities.

Effect: Failure to submit reports results in noncompliance with the reporting requirement.

Questioned costs: None

Identification of repeat finding: This is a repeat finding from the immediate previous audit, 2015-06

Recommendation: We recommend the City be more diligent in following HUD deadlines in order to ensure compliance with Federal requirements.

Schedule of Findings and Questioned Costs (continued) Year Ended June 30, 2016

Section III - Federal Award Findings and Questioned Costs (continued)

Finding No. 2016-08: Perform Annual Subrecipient Monitoring Duties

Federal Agency:

United States Department of Housing and Urban Development

CFDA No.:

14.267

Program:

Continuum of Care

Requirement:

Subrecipient Monitoring

Type of Finding:

Non-Compliance and Material Weakness

Criteria: Title 24 CFR section 578.7(a)(6) states that program management should monitor recipient and subrecipient performance, evaluate outcomes, and take action against poor performance.

Condition: Subrecipient monitoring was not performed for all subrecipients.

Context: During our audit, management indicated that no subrecipient monitoring was performed in the current year.

Cause: Management indicated that the above exception was due to staffing shortages.

Effect: Failure to monitor subrecipients results in noncompliance with the subrecipient monitoring requirement.

Questioned costs: None

Identification of a repeat finding: This is a repeat finding from the immediate previous audit, 2015-05.

Recommendation: We recommend the City follow its procedures to monitor subrecipients.

Schedule of Findings and Questioned Costs (continued) Year Ended June 30, 2016

Section III - Federal Award Findings and Questioned Costs (continued)

Finding No. 2016-09: Wage Rate

Federal Agency: United States Department of Transportation

CFDA No.: 20.500, 20.507

Program: Federal Transit Cluster

Requirement: Special Tests and Provisions – Wage Rate **Type of Finding:** Non-Compliance and Material Weakness

Criteria: 29 CFR Subtitle A section 5.5(ii)(A) states that the contractor shall submit weekly for each week in which any contract work is performed a copy of all payrolls to the United States Department of Transportation (DOT) if the agency is a party to the contract, but if the agency is not such a party, the contractor will submit the payrolls to the applicant, sponsor, or owner, as the case may be, for transmission to the DOT.

Conditions: Below are the conditions noted related to the Honolulu Authority for Rapid Transportation (HART) and the Department of Transportation Services (DTS):

- 1. 32 instances where certified payrolls were not submitted within seven days of pay period ending (HART); and
- 2. No documented procedures for wage rate requirement (DTS).

Context: HART - We selected a non-statistical sample of 60 payroll submissions for testing and noted the following:

- Prior to March 2016, 40 selections were made with 26 instances where certified payrolls were not submitted within 7 days (weekly) of the pay period end date.
- Subsequent to March 2016, 20 selections were made with 6 instances where certified payrolls were not submitted within 7 days (weekly) of the pay period end date.

DTS – We tested all payroll submissions for the only contract with wage rate requirements and noted all that certified payroll were received on a timely basis. We did note that there were no controls or procedures by management to ensure the accuracy of the certified payroll. As a result, we noted 1 of 14 certified payrolls tested had an error.

Cause: HART – Although HART has established policies and procedures in place to ensure compliance with statutory, regulatory, and contractual requirements, there was a lack of diligence in following the established policies and procedures.

Schedule of Findings and Questioned Costs (continued) Year Ended June 30, 2016

Section III – Federal Award Findings and Questioned Costs (continued)

DTS - There are no documented procedures related to controls over certified payrolls. As a result, DTS personnel did not review certified payrolls.

Effect: HART – Failure to provide weekly payroll information within the required timeframe resulted in non-compliance with the program requirements.

DTS – A lack of policies and procedures related to certified payrolls demonstrates a material weakness that may lead to material non-compliance with the program requirements.

Questioned costs: None

Identification of repeat finding: This is a repeat finding from the immediate previous audit, 2015-07

Recommendation: HART - We recommend that management diligently and consistently follow its policies and procedures.

DTS - We recommend that management create procedures to recalculate and check certified payrolls to ensure accuracy.

Contact Person: Douglas Cullison, Planner VI, Honolulu Authority for Rapid Transporation Jon Nouchi, Deputy Director, Department of Transportation Services

Schedule of Findings and Questioned Costs (continued) Year Ended June 30, 2016

Section III - Federal Award Findings and Questioned Costs (continued)

Finding No. 2016-10: Perform Excluded Parties Listing Search (EPLS)

Federal Agency:

United States Department of Housing and Urban Development

CFDA No.:

14.267

Program:

: # &

Continuum of Care

Requirement:

Procurement

Type of Finding:

Significant Deficiency

Criteria: In accordance with 2 CFR 215.13, "subawards and contracts with certain parties that are debarred, suspended or otherwise excluded from or ineligible for participation in Federal assistance programs or activities." To ensure compliance, the City performs an EPLS check prior to the execution of the subrecipient agreement.

Condition: The EPLS check was not performed prior to the execution of a contract with a vendor.

Context: For all four contracts tested, a non-statistical sample out of a population of seven new contracts, we noted no documentation that an EPLS check was performed prior to the execution of the subrecipient agreement. In the current fiscal year, we noted that all of the program's subrecipients had agreements with the City in the prior year. We also re-performed the EPLS check for the contracts tested and noted no subrecipients were debarred, suspended or otherwise excluded from or ineligible for participation in Federal assistance programs or activities.

Cause: Management indicated the check was performed; however, documentation was not retained.

Effect: Failure to perform EPLS checks could result in noncompliance with the procurement requirement.

Questioned costs: None

Identification of repeat finding: This is a repeat finding from the immediate previous audit, 2015-08

Recommendation: We recommend the City establish procedures to perform and retain EPLS check documentation prior to executing a subrecipient agreement to ensure the parties are not debarred, suspended, or otherwise excluded from or ineligible for Federal assistance programs.

Schedule of Findings and Questioned Costs (continued) Year Ended June 30, 2016

Section III - Federal Award Findings and Questioned Costs (continued)

3

Finding No. 2016-11: Perform Excluded Parties Listing Search (EPLS)

Federal Agency:

United States Department of Justice

CFDA No.:

16.922

Program:

Equitable Sharing Program

Requirement:

Procurement

Type of Finding:

Significant Deficiency

Criteria: In accordance with 2 CFR 200.213, "regulations restrict awards, subawards, and contracts with certain parties that are debarred, suspended or otherwise excluded from or ineligible for participation in Federal assistance programs or activities." To ensure compliance, the City performs an EPLS check prior to the execution of the contract.

Condition: The EPLS check was not performed prior to the execution of a contract with a vendor.

Context: For 1 out of 2 contracts tested, a non-statistical sample out of a population of six new contracts, there was no documentation that an EPLS check was performed prior to the execution of the contract.

We re-performed the EPLS check for the contracts tested and noted no vendors were debarred, suspended or otherwise excluded from or ineligible for participation in Federal assistance programs or activities.

Cause: Management indicated the EPLS check was overlooked for this contract due to initial uncertainty in whether the contract would be federally or locally funded.

Effect: Failure to perform EPLS checks could result in noncompliance with the procurement requirement.

Ouestioned costs: None

Recommendation: We recommend the City follow their procedures to perform and retain EPLS check documentation prior to executing a contract to ensure the parties are not debarred, suspended, or otherwise excluded from or ineligible for Federal assistance programs.

Contact Person: Mike Hiu, Assistant Central Purchasing and Contracts Administrator

Schedule of Findings and Questioned Costs (continued) Year Ended June 30, 2016

Section III - Federal Award Findings and Questioned Costs (continued)

Finding No. 2016-12: Perform Excluded Parties Listing Search (EPLS)

Federal Agency:

United States Department of Transportation

CFDA No.:

1 \$

20.205

Program:

Highway Planning and Construction

Requirement:

Procurement

Type of Finding:

Significant Deficiency

Criteria: In accordance with 2 CFR 1201.317, subrecipients of States shall follow such policies and procedures allowed by the State when procuring property and services under a Federal award. Further, in accordance with 2 CFR 200.213, "regulations restrict awards, subawards, and contracts with certain parties that are debarred, suspended or otherwise excluded from or ineligible for participation in Federal assistance programs or activities." To ensure compliance, the City performs an Excluded Party Listing Search (EPLS) check prior to the execution of the contract.

Condition: The EPLS check was not performed prior to the execution of a contract with a consultant.

Context: For 1 out of 2 contracts tested, a non-statistical sample out of a population of 4 new contracts, there was no documentation that an EPLS check was performed prior to the execution of the contract. We re-performed the EPLS check for the contracts tested and noted no vendors were debarred, suspended or otherwise excluded from or ineligible for participation in Federal assistance programs or activities.

Cause: Management indicated that there are documented procedures to perform the EPLS check prior to execution of the contract, however, no documentation was retained for 1 out of the 2 contracts tested.

Effect: Failure to retain copies of executed contracts or perform EPLS checks could result in noncompliance with the procurement requirement.

Questioned costs: None

Recommendation: We recommend the City follow their procedures to perform and retain EPLS check documentation prior to executing a contract to ensure the parties are not debarred, suspended, or otherwise excluded from or ineligible for Federal assistance programs.

Contact Person: Mike Hiu, Assistant Central Purchasing and Contracts Administrator

SUMMARY SCHEDULE OF PRIOR AUDIT FINDINGS

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Summary Schedule of Prior Audit Findings Year Ended June 30, 2016

Financial Statement Findings

Finding No.: 2015-1 Deficiencies in Information Technology Controls (Significant Deficiency)

Condition, cause, and context: As part of our financial statement audit for the year ended June 30, 2015, we performed an IT general controls review of the following systems operated by the City:

- Windows Domain
- AMS Advantage Financial Management System
- AMS Advantage Human Resources Management System
- Personnel Time and Attendance (PT&A) System
- IAS World Web Based Real Property System
- Revenue Collection Cashier System

Our review resulted in several IT control deficiencies in the areas of logical security and change management as follows:

Logical security

- No effective periodic reviews of certain servers/databases were performed to detect whether terminated individuals are able to log in to the IT systems.
- No effective periodic reviews of certain servers/databases performed to recertify if access rights granted to employees were commensurate with their job responsibilities.
- Lack of segregation of duties in certain areas of security administration for a particular system.
- User IDs to directly access the database is shared.
- Excessive user accounts with domain administrative privileges.
- Password configurations for a specific server do not meet standards.
- Developers of a specific application have access to application production.
- Ineffective vulnerability scanning.

Change Management Review

- Direct Data Changes – direct data changes are not restricted, monitored or approved as shared IDs are utilized.

Summary Schedule of Prior Audit Findings (continued) Year Ended June 30, 2016

The primary cause of the internal control deficiencies is that the City's IT procedures do not incorporate internal control procedures addressing the items discussed above.

Recommendation: We recommend that the City perform the following:

- Update its IT procedures to include internal control procedures addressing the IT risks above.
- Identify methods to ensure that IT policies and procedures are consistently followed.
- Work with vendor programmers to address any internal control deficiencies due to systems limitations.

Status: Partially resolved. See finding 2016-01.

Finding No.: 2015-2 Real Property Tax Exemptions (Significant Deficiency)

Condition, cause, and context: During the audit, we noted that 2 out of the 73 real property tax exemptions tested did not have documentation to support the exemptions granted. Management indicated that eight years ago, hard copies of the exemptions were scanned by a vendor and subsequently destroyed. Maintenance of this documentation is important because real property taxes is the City's largest source of revenue and these signed forms are the only evidence of a proper tax exemption. During our discussion with management, due to the structure of the exemption database, there is currently no simple way to determine the extent of the missing documentation.

Recommendation: We recommend the City investigate to determine if there are any additional documentation missing from its records. Also, we recommend the City improve internal controls to ensure adequate records are kept.

Status: The comment is no longer applicable.

Finding No.: 2015-3 Sewer Fund Capital Asset (Significant Deficiency)

Condition, cause, and context: During the audit, we noted two capital asset projects totaling approximately \$1.1 million that were improperly capitalized resulting in proposed adjustments (unrecorded) to the Sewer Fund financial statements. One project was inactive/abandoned in the current year and should have been expensed in the current year. The other project was completed prior to year-end and should have transferred into the proper asset class upon completion.

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Summary Schedule of Prior Audit Findings (continued) Year Ended June 30, 2016

Although the City has procedures in place to ensure that capital assets are recorded in accordance with generally accepted accounting principles, the errors noted above were not initially identified during the City's review process.

Recommendation: We recommend the City be more diligent in performing its existing procedures.

Status: The comment is no longer applicable.

HOME Investment Partnerships Program CFDA 14.239

<u>Finding No.: 2015-4 Perform Annual Subrecipient Monitoring Duties (Non-Compliance and Material Weakness)</u>

Condition, cause and context: For 1 out of 10 subrecipients tested, we noted that no on-site subrecipient monitoring was performed. The subrecipient was assessed and scheduled for on-site monitoring, however management indicated that due to staffing shortages, the on-site visit was not performed.

Recommendation: We recommend the City follow its procedures to monitor subrecipients on a timely basis, in accordance with their policy.

Status: The comment is still applicable. See finding 2016-06.

Continuum of Care CFDA No. 14.267

Finding No.: 2015-5 Perform Annual Subrecipient Monitoring Duties (Non-Compliance and Material Weakness)

Condition, cause and context: We tested 4 subrecipients for compliance with statutory, regulatory, and contractual requirements and related internal controls over subrecipient monitoring and noted the following:

- 1) For 1 out of 4 subrecipients tested, no on-site monitoring was performed; and
- 2) For remaining 3 out of 4 subrecipients tested, monitoring letters for on-site monitoring completed over five to six months ago were still in draft form or incomplete;

Management indicated that the above exceptions were due to staffing shortages.

Summary Schedule of Prior Audit Findings (continued) Year Ended June 30, 2016

Recommendation: We recommend the City follow its procedures to monitor subrecipients on a timely basis.

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Status: The comment is still applicable. See finding 2016-08.

Continuum of Care CFDA No. 14.267

Finding No.: 2015-6 Submit Reports in a Timely Manner (Non-Compliance and Material Weakness)

Condition, cause and context: Under the program requirements of CFDA No. 14.267, the annual progress report (APR) must be completed and submitted timely. The program was required to submit two APRs during FY 2015.

During our audit, we noted that one of the APRs was not submitted on a timely basis (9 days late). Management indicated that APR was submitted late due to late submission by one of the subrecipients.

Recommendation: We recommend the City establish controls to gather required reporting information timely from subrecipients to ensure compliance.

Status: The comment is still applicable. See finding 2016-07.

Federal Transit Cluster CFDA 20.500, 20.507

Finding No.: 2015-7 Wage Rate (Non-Compliance and Material Weakness)

Condition, cause and context: We tested 60 contracted projects for compliance with statutory, regulatory, and contractual requirements and related internal controls over special tests and noted the following:

- 1) Fifty instances where certified payrolls were not submitted within 7 days of pay period ending, and
- 2) One instance where the Honolulu Authority for Rapid Transportation (HART) was missing a non-performance report.

Although HART has established policies and procedures in place to ensure compliance with statutory, regulatory, and contractual requirements, there was a lack of diligence in following the established policies and procedures.

Summary Schedule of Prior Audit Findings (continued) Year Ended June 30, 2016

Recommendation: We recommend the City be more diligent in consistently following its policies and procedures to ensure compliance.

Status: This finding is still applicable. See finding 2016-09.

Continuum of Care CFDA 14.267

Finding No.: 2015-8 Perform Excluded Party Listing Search (EPLS) (Significant Deficiency)

Condition, cause and context: For 4 out of 4 contracts tested, we noted no documentation that an EPLS check was performed prior to the execution of the subrecipient agreement. Management indicated the check was performed; however, documentation was not retained.

In the current fiscal year, we noted that all of the program's subrecipients had agreements with the City in the prior year. We also re-performed the EPLS check for the contracts tested and noted no subrecipients were debarred, suspended or otherwise excluded from or ineligible for participation in Federal assistance programs or activities.

Recommendation: We recommend the City establish procedures to perform and retain EPLS check documentation prior to executing a subrecipient agreement to ensure the parties are not debarred, suspended, or otherwise excluded from or ineligible for Federal assistance programs.

Status: The comment is still applicable. See finding 2016-10.

Federal Transit Cluster CFDA 20.500, 20.507

Finding No.: 2015-9 Obtain DUNS Number Prior to Contract Execution (Significant Deficiency)

Condition, cause and context: For 1 out of 2 subrecipient contracts tested, the DUNS number was obtained after the execution of the subrecipient agreement. Management indicated that they were not aware of this requirement.

Recommendation: We recommend the City establish procedures to obtain the DUNS number prior to executing a subrecipient agreement to ensure compliance.

Status: This comment is no longer applicable.

CORRECTIVE ACTION PLAN

DEPARTMENT OF BUDGET AND FISCAL SERVICES CITY AND COUNTY OF HONOLULU

530 SOUTH KING STREET, ROOM 208 • HONOLULU, HAWAII 98813 PHONE: (808) 768-3900 • FAX: (808) 768-3179 • INTERNET: www.honolulu.gov

KIRK CALDWELL MAYOR



NELSON H. KOYANAGI, JR. DIRECTOR

GARY T. KUROKAWA DEPUTY DIRECTOR

March 29, 2017

Mr. Edwin Young Office of the City Auditor 1001 Kamokila Boulevard, Suite 216 Kapolei, Hawaii 96707

Dear Mr. Young:

SUBJECT: Single Audit Report for the Fiscal Year Ended June 30, 2016

Enclosed is the response to the recommendations included in KMH LLP's preliminary draft of the single audit report of the City and County of Honolulu for the fiscal year ended June 30, 2016. The response includes actions taken or contemplated, anticipated completion dates, and City personnel responsible for the corrective action.

Sincerely,

Nelson H. Koyartagi, Jr., Director

Budget and Fiscal Services

Enclosures

APPROVED:

Roy K. Amemiya, Jr.

RESPONSE TO SINGLE AUDIT REPORT SCHEDULE OF FINDINGS AND QUESTIONED COSTS

Year Ended June 30, 2016

CURRENT YEAR FINDINGS AND RECOMMENDATIONS

Finding No. 2016-01: Deficiencies in Information Technology Controls

Audit Recommendation: We recommend that the City perform the following:

- Update its IT procedures to include internal control procedures addressing the IT risks above.
- Identify methods to ensure that IT policies and procedures are consistently followed.

Administration's Comment: DIT has corrected the deficiencies and updated its procedures as applicable. Processes have been, or will be, automated to help ensure that the procedures are consistently followed.

Anticipated Completion Date: June 2017

<u>Contact Person(s):</u> Mark D. Wong, Director and CIO, Department of Information Technology Keith G.H. Ho, Deputy Director, Department of Information Technology

Finding No. 2016-02: Improve Internal Controls over Accounting for Significant Nonroutine Transactions

<u>Audit Recommendation:</u> Management should proactively identify significant, nonroutine accounting transactions and ensure that a process is established whereby management-level fiscal personnel are actively involved in both the determination of the proper accounting treatment and the timely review of the transactions posted to the BWS's accounting system.

Administration's Comments: At the regular meetings of the management and senior staff of the BWS Finance Division, the agenda will include recurring topics that focus on non-routine transactions, new accounting pronouncements, financial risk, and other current issues. The Finance Division's management will track, address and document the issues to properly report the transactions in the financial statements.

Anticipated Completion Date: Ongoing

Contact Person(s): Joe Cooper, Waterworks Controller, Board of Water Supply

Finding No. 2016-03: Timeliness

<u>Audit Recommendation:</u> We recommend the City establish procedures to ensure that it is in compliance with the CDBG timeliness standard specified in 24 CFR 570.902. In addition, we recommend that the City ensures that it complies with the final workout agreement provided by HUD.

Administration's Comment: Procedures will be established to ensure compliance with the CDBG timeliness standard and HUD's final workout agreement.

Anticipated Completion Date: June 2017

Contact Person(s): Holly Kawano, Department of Budget and Fiscal Services, Federal Grants

Coordinator

RESPONSE TO SINGLE AUDIT REPORT SCHEDULE OF FINDINGS AND QUESTIONED COSTS

Year Ended June 30, 2016

Finding No. 2016-04: Accurate Reporting and Policies and Procedures over Federal Awards

<u>Audit Recommendation:</u> We recommend the City ensure that expenditure amounts reported are accurate and consider creating uniform policies and procedures related to federal awards and provide training to City employees regarding the overall federal and program-specific requirements.

<u>Administration's Comment:</u> The policies and procedures related to federal awards will be updated for uniformity, and Federal Grants Administration staff will begin planning to train City employees regarding the overall federal and program-specific requirements.

Anticipated Completion Date: June 2017

Contact Person(s): Holly Kawano, Department of Budget and Fiscal Services, Federal Grants

Coordinator

Finding No. 2016-05: Perform Annual Subrecipient Monitoring Duties

<u>Audit Recommendation:</u> We recommend the City follow its procedures to monitor subrecipients on a timely basis, in accordance with their policy.

Administration's Comment: Subrecipents will be monitored on a timely basis in accordance with the Department of Community Services' established policies.

Anticipated Completion Dates: June 2017

Contact Person(s): Keith Ishida, Department of Community Services Division Chief

Finding No. 2016-06: Perform Annual Subrecipient Monitoring Duties

<u>Audit Recommendation:</u> We recommend the City follow its procedures to monitor subrecipients on a timely basis, in accordance with their policy.

Administration's Comment: See response to Finding No. 2016-05 above.

Anticipated Completion Date: June 2017

RESPONSE TO SINGLE AUDIT REPORT SCHEDULE OF FINDINGS AND QUESTIONED COSTS

Year Ended June 30, 2016

Finding No. 2016-07: Submit Reports in a Timely Manner

<u>Audit Recommendation</u>: We recommend the City be more diligent in following HUD deadlines in order to ensure compliance with Federal requirements.

<u>Administration's Comment:</u> DCS will be more diligent in following HUD deadlines in order to ensure compliance with Federal requirements.

Anticipated Completion Date: June 2017

Contact Person(s): Keith Ishida, Department of Community Services Division Chief

Finding No. 2016-08: Perform Annual Subrecipient Monitoring Duties

Audit Recommendation: We recommend the City follow its procedures to monitor subrecipients.

<u>Administration's Comment:</u> Continuum of Care subrecipients will be monitored on an annual basis in accordance with the Department of Community Services' established policy.

Anticipated Completion Date: June 2017

Contact Person(s): Keith Ishida, Department of Community Services Division Chief

Finding No. 2016-09: Wage Rate

<u>Audit Recommendation:</u> HART – We recommend that management diligently and consistently follow its policies and procedures.

DTS – We recommend that management create procedures to recalculate and check certified payrolls to ensure accuracy.

<u>Administration's Comment:</u> HART – The contractor was directed to comply with the federal sevenday certified payroll submission requirement. For more recently executed contracts, prime contractors and subcontractors submit their payroll electronically thorough a labor compliance software program, enhancing the certification process.

DTS - Procedures to check certified payroll will be developed.

Anticipated Completion Date: June 2017

Contact Person(s): Douglas Cullison, Planner VI, Honolulu Authority for Rapid Transportation Jon Nouchi, Deputy Director, Department of Transportation Services

RESPONSE TO SINGLE AUDIT REPORT SCHEDULE OF FINDINGS AND QUESTIONED COSTS

Year Ended June 30, 2016

Finding No. 2016-10: Perform Excluded Parties List System (EPLS) Searches

<u>Audit Recommendation:</u> We recommend the City establish procedures to perform and retain EPLS check documentation prior to executing a subrecipient agreement to ensure the parties are not debarred, suspended, or otherwise excluded from or ineligible for Federal assistance programs.

<u>Administration's Comment:</u> EPLS searches will be completed for all Continuum of Care contracts prior to execution.

Anticipated Completion Date: June 2017

Contact Person(s): Keith Ishida, Department of Community Services Division Chief

Finding No. 2016-11: Perform Excluded Parties List System (EPLS) Searches

<u>Audit Recommendation:</u> We recommend the City establish procedures to perform and retain EPLS check documentation prior to executing a contract to ensure the parties are not debarred, suspended, or otherwise excluded from or ineligible for Federal assistance programs.

<u>Administration's Comment:</u> Procedures will be established to perform the EPLS search for all procurements of \$25,000 or more prior to executing a contract, and to retain the documentation of such checks.

Anticipated Completion Date: March 2017

Contact Person(s): Mike Hiu, Assistant Central Purchasing and Contracts Administrator

Finding No. 2016-12: Procurement

<u>Audit Recommendation:</u> We recommend the City follow their procedures to perform and retain executed contracts and EPLS check documentation prior to executing a contract to ensure the parties are not debarred, suspended, or otherwise excluded from or ineligible for Federal assistance programs.

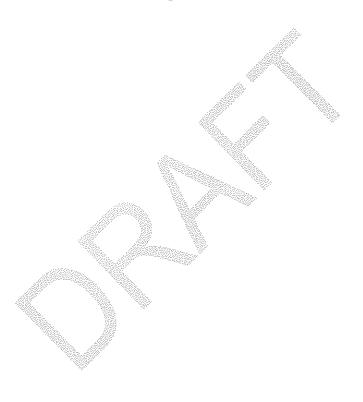
Administration's Comment: See response to Finding No. 216-11 above.

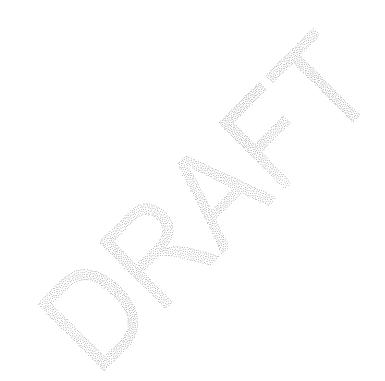
Anticipated Completion Date: March 2017

Contact Person(s): Mike Hiu, Assistant Central Purchasing and Contracts Administrator

APPENDIX B

PHA Certifications of Compliance with PHA Plans and Related Regulations





Certifications of Compliance with PHA Plans and Related Regulations (Standard, Troubled, HCV-Only, and High Performer PHAs)

U.S. Department of Housing and Urban Development
Office of Public and Indian Housing
OMB No. 2577-0226
Expires 02/29/2016

PHA Certifications of Compliance with the PHA Plan and Related Regulations including Required Civil Rights Certifications

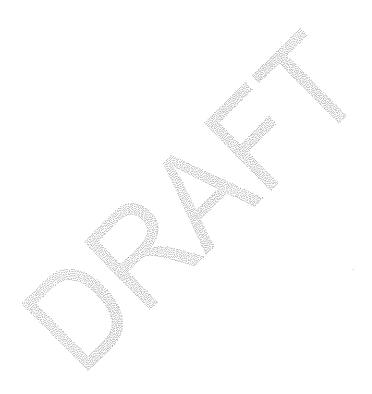
Acting on behalf of the Board of Commissioners of the Public Housing Agency (PHA) listed below, as its Chairman or other authorized PHA official if there is no Board of Commissioners, I approve the submission of the _____5-Year and/or X_Annual PHA Plan for the PHA fiscal year beginning _____7/2018___, hereinafter referred to as" the Plan", of which this document is a part and make the following certifications and agreements with the Department of Housing and Urban Development (HUD) in connection with the submission of the Plan and implementation thereof:

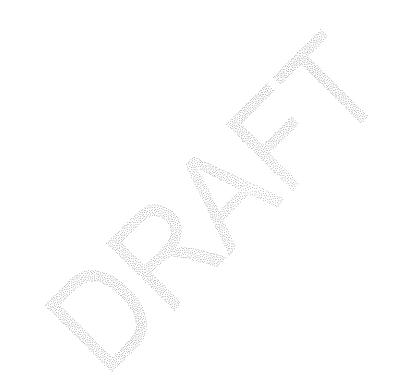
- 1. The Plan is consistent with the applicable comprehensive housing affordability strategy (or any plan incorporating such strategy) for the jurisdiction in which the PHA is located.
- 2. The Plan contains a certification by the appropriate State or local officials that the Plan is consistent with the applicable Consolidated Plan, which includes a certification that requires the preparation of an Analysis of Impediments to Fair Housing Choice, for the PHA's jurisdiction and a description of the manner in which the PHA Plan is consistent with the applicable Consolidated Plan.
- 3. The PHA has established a Resident Advisory Board or Boards, the membership of which represents the residents assisted by the PHA, consulted with this Resident Advisory Board or Boards in developing the Plan, including any changes or revisions to the policies and programs identified in the Plan before they were implemented, and considered the recommendations of the RAB (24 CFR 903.13). The PHA has included in the Plan submission a copy of the recommendations made by the Resident Advisory Board or Boards and a description of the manner in which the Plan addresses these recommendations.
- 4. The PHA made the proposed Plan and all information relevant to the public hearing available for public inspection at least 45 days before the hearing, published a notice that a hearing would be held and conducted a hearing to discuss the Plan and invited public comment.
- 5. The PHA certifies that it will carry out the Plan in conformity with Title VI of the Civil Rights Act of 1964, the Fair Housing Act, section 504 of the Rehabilitation Act of 1973, and title II of the Americans with Disabilities Act of 1990.
- 6. The PHA will affirmatively further fair housing by examining their programs or proposed programs, identifying any impediments to fair housing choice within those programs, addressing those impediments in a reasonable fashion in view of the resources available and work with local jurisdictions to implement any of the jurisdiction's initiatives to affirmatively further fair housing that require the PHA's involvement and by maintaining records reflecting these analyses and actions.
- 7. For PHA Plans that includes a policy for site based waiting lists:
 - The PHA regularly submits required data to HUD's 50058 PIC/IMS Module in an accurate, complete and timely manner (as specified in PIH Notice 2010-25);
 - The system of site-based waiting lists provides for full disclosure to each applicant in the selection of the development in which to reside, including basic information about available sites; and an estimate of the period of time the applicant would likely have to wait to be admitted to units of different sizes and types at each site;
 - Adoption of a site-based waiting list would not violate any court order or settlement agreement or be inconsistent with a pending complaint brought by HUD;
 - The PHA shall take reasonable measures to assure that such a waiting list is consistent with affirmatively furthering fair housing;
 - The PHA provides for review of its site-based waiting list policy to determine if it is consistent with civil rights laws and certifications, as specified in 24 CFR part 903.7(c)(1).
- 8. The PHA will comply with the prohibitions against discrimination on the basis of age pursuant to the Age Discrimination Act of 1975.
- 9. The PHA will comply with the Architectural Barriers Act of 1968 and 24 CFR Part 41, Policies and Procedures for the Enforcement of Standards and Requirements for Accessibility by the Physically Handicapped.
- 10. The PHA will comply with the requirements of section 3 of the Housing and Urban Development Act of 1968, Employment Opportunities for Low-or Very-Low Income Persons, and with its implementing regulation at 24 CFR Part 135.
- 11. The PHA will comply with acquisition and relocation requirements of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 and implementing regulations at 49 CFR Part 24 as applicable.

- 12. The PHA will take appropriate affirmative action to award contracts to minority and women's business enterprises under 24 CFR 5.105(a).
- 13. The PHA will provide the responsible entity or HUD any documentation that the responsible entity or HUD needs to carry out its review under the National Environmental Policy Act and other related authorities in accordance with 24 CFR Part 58 or Part 50, respectively.
- 14. With respect to public housing the PHA will comply with Davis-Bacon or HUD determined wage rate requirements under Section 12 of the United States Housing Act of 1937 and the Contract Work Hours and Safety Standards Act.
- 15. The PHA will keep records in accordance with 24 CFR 85.20 and facilitate an effective audit to determine compliance with program requirements.
- 16. The PHA will comply with the Lead-Based Paint Poisoning Prevention Act, the Residential Lead-Based Paint Hazard Reduction Act of 1992, and 24 CFR Part 35.
- 17. The PHA will comply with the policies, guidelines, and requirements of OMB Circular No. A-87 (Cost Principles for State, Local and Indian Tribal Governments), 2 CFR Part 225, and 24 CFR Part 85 (Administrative Requirements for Grants and Cooperative Agreements to State, Local and Federally Recognized Indian Tribal Governments).
- 18. The PHA will undertake only activities and programs covered by the Plan in a manner consistent with its Plan and will utilize covered grant funds only for activities that are approvable under the regulations and included in its Plan.
- 19. All attachments to the Plan have been and will continue to be available at all times and all locations that the PHA Plan is available for public inspection. All required supporting documents have been made available for public inspection along with the Plan and additional requirements at the primary business office of the PHA and at all other times and locations identified by the PHA in its PHA Plan and will continue to be made available at least at the primary business office of the PHA.
- 22. The PHA certifies that it is in compliance with applicable Federal statutory and regulatory requirements, including the Declaration of Trust(s).

City and County of Honolulu	HI003
PHA Name	PHA Number/HA Code
X Annual PHA Plan for Fiscal Year 2019	
5-Year PHA Plan for Fiscal Years 20 20	
I hereby certify that all the information stated herein, as well as any information provid prosecute false claims and statements. Conviction may result in criminal and/or civil posterior that the conviction may result in criminal and/or civil posterior that the conviction may result in criminal and/or civil posterior that the conviction may result in criminal and/or civil posterior than the conviction may result in criminal and/or civil posterior than the conviction may result in criminal and/or civil posterior than the conviction may result in criminal and/or civil posterior than the conviction may result in criminal and/or civil posterior than the conviction may result in criminal and/or civil posterior than the conviction may result in criminal and/or civil posterior than the conviction may result in criminal and/or civil posterior than the conviction may result in criminal and/or civil posterior than the conviction may result in criminal and/or civil posterior than the conviction may result in criminal and/or civil posterior than the conviction may result in criminal and/or civil posterior than the conviction may result in criminal and/or civil posterior than the conviction may result in criminal and conviction may result in	ed in the accompaniment herewith, is true and accurate. Warning: HUD will malties. (18 U.S.C. 1001, 1010, 1012; 31 U.S.C. 3729, 3802).
Name of Authorized Official	Title
Pamela A. Witty-Oakland	Director
Signature	Date

APPENDIX C Civil Rights Certification





Civil Rights Certification (Qualified PHAs)

U.S. Department of Housing and Urban Development
Office of Public and Indian Housing
OMB Approval No. 2577-0226
Expires 02/29/2016

Civil Rights Certification

Annual Certification and Board Resolution

Acting on behalf of the Board of Commissioners of the Public Housing Agency (PHA) listed below, as its Chairman or other authorized PHA official, I approve the submission of the 5-Year PHA Plan for the PHA of which this document is a part, and make the following certification and agreements with the Department of Housing and Urban Development (HUD) in connection with the submission of the public housing program of the agency and implementation thereof:

The PHA certifies that it will carry out the public housing program of the agency in conformity with title VI of the Civil Rights Act of 1964, the Fair Housing Act, section 504 of the Rehabilitation Act of 1973, and title II of the Americans with Disabilities Act of 1990, and will affirmatively further fair housing by examining their programs or proposed programs, identifying any impediments to fair housing choice within those program, addressing those impediments in a reasonable fashion in view of the resources available and working with local jurisdictions to implement any of the jurisdiction's initiatives to affirmatively further fair housing that require the PHA's involvement and by maintaining records reflecting these analyses and actions.

City and County of Honolulu	HI003
PHA Name	PHA Number/HA Code
I hereby certify that all the information stated herein, as well as any information provprosecute false claims and statements. Conviction may result in criminal and/or civil	ided in the accompaniment herewith, is true and accurate. Warning: HUD will
prosecute raise channs and statements. Conviction may result in criminal and/of civil	penames. (18 C.S.C. 1001, 1010, 1012, 31 C.S.C. 3729, 3802)
Name of Authorized Official	Title
Pamela A. Witty-Oakland	Director
Taniola II. Willy California	Director
Signature	Date

APPENDIX D Resident Advisory Board (RAB) Comments/Narrative



Resident Advisory Board (RAB) Meeting Draft FY 2019 PHA Annual Plan January 26, 2018 10:00 am – 11:00 am

Members Present: Chantrelle Wai'alae, Malia Evans (Through Facetime)

Staff Present: Jayne Lee, Carole Chung-Yokoyama, Lynne Kong, Uilani Silva, Vickie Punua-McGinnis

Meeting Agenda

- I. Opening Statement
- II. Introductions
- III. Small Area Fair Market Rent (SAFMR)
- IV. FUP-FSS Demonstration
- V. Section 8 Operations Overview
- VI. Violence Against Women Act (VAWA)
- VII. Homeownership Program (HOP)
- VIII. Comments and Questions from the RAB
- VIIII. Adjournment

Summary of Presentation

- 1. L. Kong summarized the RAB purpose and the importance of it
- 2. Introductions of staff and RAB members
- 3. J. Lee introduced the SAFMR and how it will affect our Section 8 Program
- 4. U. Silva gave an update on the FSS-FUP Demonstration
- 5. C. Chung-Yokoyama talked about Section 8 Operations
 - a. Happy Software Housing Pro 9.1 upgrade
 - b. Biennial Inspections
 - c. Phone Interview Options as determined by examiners
 - d. Scanning of paper documents
 - e. Dissemination of Violence Against Women Act (VAWA) information
 - f. Intake processing began on July 21, 2017.
 - g. Awaiting new funding for calendar year 2018
- 6. L. Kong summarized the information provided and reiterated that the Administrative plans for the tenant-based assistance and homeownership programs are being updated to reflect necessary regulation and program changes.
- 7. Question and Answer session

Comments by RAB Members

- When discussing the FUP-FSS Demonstration, the members congratulated Vicky for leasing up 100% of FUP-FSS Youth vouchers (Ten participants with nine to come on this year.) We will see results of this Demonstration by calendar year 2021. A member brought up some situations in which it would make it hard to house some youths.
- When discussing SAFMRs, one member brought up that Airbnbs are driving up the rents in certain areas of Oahu. This brought up different factors that affect average rent. HUD gets the FMRs from the Census data. A rent study was completed for Oahu and submitted to HUD for SAFMR reconsideration. This led to a discussion on some plans to implement the SAFMRs.
- 3. The members were asked by J. Lee if they would prefer to have more electronic communication with the PHA. Both members agreed that they would like to communicate electronically for convenience sake. One member, who is pursuing higher educational goals, brought up that she could fax documents from within the software programs she uses such as Microsoft word and excel. This brought up a discussion on privacy issues. C. Chung-Yokoyama mentioned that we are working on using electronic signatures for certain documents and securing data sent via electronic mail.
- 4. Both RAB members thanked the staff for all of their dedication and hard work.

PHA Narrative

The RAB meeting was effective in gathering comments and answering questions that the RAB members had regarding agenda items such as the changes to FMRs and Payment Standards, details of the SAFMRs, and FUP-FSS Demonstration success rates. They gave positive feedback on using technology to communicate with the PHA. However, one member mentioned that there are times where face-to-face interaction with the staff is important for some individuals. They had no objections to the current goals and objectives.

2018 Resident Advisory Board (RAB) Meeting
Draft FY 2019 PHA Annual Plan
January 26, 2018
10:00 a.m. to 11:00 a.m.

APPENDIX E

Certification by State or Local Official of PHA Plans Consistency with the Consolidated Plan or State Consolidated Plan





Certification by State or Local Official of PHA Plans Consistency with the Consolidated Plan or State Consolidated Plan (All PHAs)

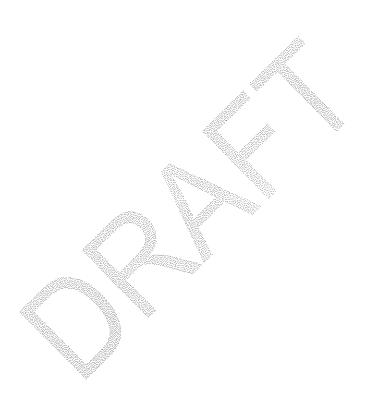
U. S Department of Housing and Urban Development

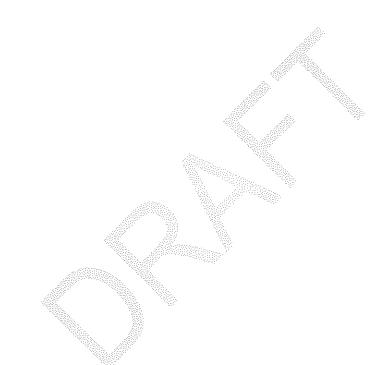
Office of Public and Indian Housing
OMB No. 2577-0226
Expires 2/29/2016

Certification by State or Local Official of PHA Plans Consistency with the Consolidated Plan or State Consolidated Plan

I, Pamela A. Witty-Oakland, the Di	<u>rector</u>				
Official's Name	Official's Title				
certify that the 5-Year PHA Plan and/or Annual PHA	Plan of the				
City and County of Honolulu					
PHA Name					
is consistent with the Consolidated Plan or State Consolid	dated Plan and the Analysis of				
Impediments (AI) to Fair Housing Choice of the					
City and County of Honolulu					
Local Jurisd pursuant to 24 CFR Part 91.	iction Name				
Provide a description of how the PHA Plan is consistent v Consolidated Plan and the AI.	vith the Consolidated Plan or State				
The FY 2019 PHA Annual Plan is consistent with HUD oparticipation outreach through the Public Hearing and not objectives outlined in the Plan are consistent with the FYs ensures equal opportunity and furthers fair housing object housing and housing choices.	ices on the DCS website. The goals and 2015-2020 Consolidated Plan. It				
hereby certify that all the information stated herein, as well as any information provided in the accompaniment herewith, is true and accurate. Warning: HUD will prosecute false claims and statements. Conviction may result in criminal and/or civil penalties. (18 U.S.C. 1001, 1010, 1012; 31 U.S.C. 3729, 3802)					
Jame of Authorized Official	Title				
Pamela A. Witty-Oakland	Director				
ignature	Date				

APPENDIX F Civil Rights Narrative Affirmatively Furthering Fair Housing





CIVIL RIGHTS NARRATIVE AFFIRMATIVELY FURTHERING FAIR HOUSING

A. ASSESSMENT OF THREE TO FIVE YEAR GOALS

Actions undertaken during the report period to address *Strategic Plan* objectives and areas of high priority identified in the *Consolidated Plan* are delineated by source of funds and are included in the *Community Development Block Grant (CDBG), Home Investment Partnerships (HOME), Emergency Solutions Grants (ESG), Continuum of Care grants (CoC), and Housing Opportunities for Persons With Aids (HOPWA) sections of this narrative.*

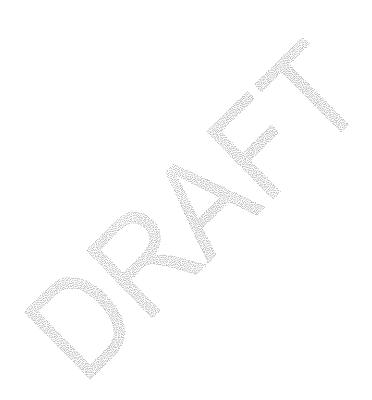
B. ACTIONS TAKEN TO AFFIRMATIVELY FURTHER FAIR HOUSING

- During the reporting period, the City received and responded to multiple and diverse fair housing inquiries from the public. The City's Fair Housing Office provided information, counseling, and referral to other community resources as appropriate including referrals to the Legal Aid Society of Hawaii, Hawaii Civil Rights Commission, the State of Hawaii landlord tenant hotline, and other agencies.
- 2) The City's Fair Housing Office continued to require nonprofit housing developers to submit the Affirmative Fair Housing Marketing Plan, HUD Form 935.2A, to outline their marketing of affordable housing to protected classes such as the disabled, elderly, and non-English proficient persons.
- 3) The Fair Housing Office continued to require nonprofit lessees of City owned Special Needs Housing properties to complete and submit the HUD From 935.2A with their proposals to lease or renew their leases with the City.
- 4) Administered two HOPWA contracts, totaling more than \$450,000 which served approximately 300 persons through the provision of rental assistance, emergency assistance, case management and advocacy services provided by two nonprofit agencies.
- 5) The Fair Housing Office planned and coordinated the Mayor's Proclamation of April 2017 as "Fair Housing Education Month" in the City and County of Honolulu. The Proclamation Ceremony was held on April 3, 2017 in the Mayor's Office. During the ceremony, Mayor Kirk Caldwell presented fair housing advocates with copies of the proclamation.
- 6) Affirmatively furthered fair housing education by sponsoring the event, "Fair Housing Training 2017: Fair Housing: Its Everyone's Kuleana on April 19, 2017 at the Neal Blaisdell Center. The training enhanced the fair housing knowledge of more than 180 landlords, property managers, advocates, tenants, agency staff, and others.
- 7) Disseminated the joint "Analysis of Fair Housing Impediments Study" that was conducted by the University of Hawaii's Center on Disabilities Studies. This was



- a joint undertaking of four state agencies and all four of the counties. The study commenced in December 2015 and was completed in November of 2016. The main focus of the 2016 study was on people with disabilities. The results of the study are currently being worked on to focus and guide fair housing activities and initiatives in the future.
- 8) Maintained the "Fair Housing Office" portion of the Department of Community Services (DCS) website, http://www1.honolulu.gov/dcs/fairhousing.htm, to include a briefing and recital of fair housing laws, translation of fair housing information in Chinese, Ilokano, Korean, Marshallese, Samoan, Spanish and Tagalog, and a listing of fair housing information and enforcement resources.
- 9) Instituted standard protocols for all Department of Community Services Project Officers to submit plans for City-funded construction projects to the State of Hawaii Disabilities Communication Access Board (DCAB) for review/evaluation in compliance with HRS 103-50.
- 10) The City Fair Housing Office expanded its collaborative network of resource persons and agencies through attendance at training activities conducted by the Hawaii Civil Rights Commission, the Hawaii Legal Aid Society, and the local HUD Office.
- 11) The City's Fair Housing Office continued to work with nonprofit agencies that lease Special Needs Housing properties from the City through the Department of Community Services. The agencies use these properties as emergency shelters and domestic violence shelters. The agencies are reminded of federal laws under Title VI I Rights Act of 1964 (as amended) and Title VIII of the Civil Rights Act of 1968 (as amended) that prohibit any discrimination in service provision based on race, color, national origin, gender, or sexual identity.
- 12) Analyzed inquires made to, or referred to, the Fair Housing Office. The most common problems were related to two areas: landlord tenant conflict and disability rights/accessibility issues. Future training and outreach efforts will target these areas.
- 13) The Fair Housing Office's collaborative network has expanded with additional expertise being provided by the University of Hawaii's Office of Disability Rights, the State of Hawaii's Disabilities Communications and Access Board (DCAB), the Hawaii Disabilities Rights Center, Mental Health Hawaii, the State of Hawaii Department of Commerce and Consumer Affairs landlord-tenant program, Hawaii Public Housing Authority, Hawaii Housing Finance and Development Corporation, City and County of Honolulu Section 8 Rental Assistance, and others.

APPENDIX G Public Hearing Narrative

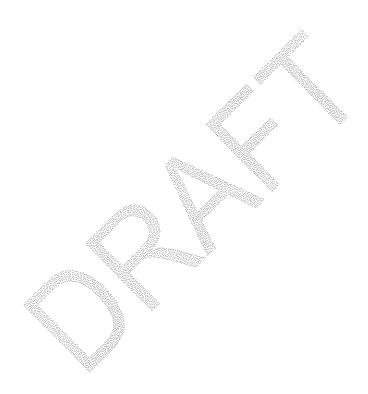




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APPENDIX H

Progress Report Goals and Objectives



Goals and Objectives

A. Expand the supply of assisted housing Objectives:

 Apply for the maximum number of new Housing Choice Vouchers (HCV), when made available by HUD

In the last half of Fiscal Year (FY) 2017 and the first half of FY 2018, the PHA was able to lease-up 216 extremely low-income and very low-income families. These are tenants that received vouchers during the same time period.

Also, the PHA issued 25 vouchers to VASH families and leased up 23 VASH families. In October 2017, the PHA expressed interest in additional VASH Vouchers in response to a PIH Notice (PIH 2017-17). The last time the PHA was awarded VASH Vouchers was in May 2016. The PHA applied for and was approved for 57 additional VASH Vouchers totaling \$720,936.

The PHA also applied for and received HUD FY 2017 Family Self-Sufficiency (FSS) Program Coordinator renewal funding for two (2) positions totaling \$144,000.

2. Adopt strategies and options that maintain the maximum program size of the HCV Program

In the last half of FY 2017 and the first half of FY 2018, the PHA was able to pull 726 applicants off of the HCV waiting list, issued 435 HCV vouchers, and of those 216 families were leased-up. The PHA was able to absorb 40 families whose vouchers originated in other PHAs' jurisdictions.

The PHA monitors the payment standards in relation to rent burden on the families and funding availability. The PHA monitored and updated the Payment Standards in October 2017.

The PHA is affected by the Small Area FMRs HUD rule. In October 2017, the PHA sent a request to HUD for a reconsideration of the implementation of the rule. The PHA submitted rent study data on December 29, 2017 to validate the request.

With limited affordable housing availability, the PHA is looking towards project-based vouchers as a means to add to the affordable housing inventory. The PHA envisions setting aside 15-20 vouchers for this. The county of Oahu is building a rail system which will allow families to seek better employment and higher education opportunities. Transit Oriented Development plans include housing in areas near or at the station locations. The goal is to maintain the maximum program size of the HCV Program as well as to maximize utilization of available vouchers.

3. Explore ways to expand service delivery to all housing markets on Oahu The Landlord Specialist has been successful in expanding service delivery to all housing markets by educating potential Landlords of the Section 8 program, helping current tenants find rentals in different parts of Oahu and briefing applicants on their role and responsibilities in the Section 8 Program. The

Landlord Specialist develops relationships with Section 8 tenants and landlords throughout the Island.

The Landlord Specialist coordinates and hosts a monthly Landlord Briefing, if requested. In this Briefing, the Landlord Specialist explains the Section 8 program and answers any questions the Landlords may have. The Landlord Specialist spoke at a NARPM (National Association of Residential Property Managers) Meeting on October 17, 2017.

B. Improve the quality of assisted housing Objectives:

1. Maintain a "High performer," Section Eight Management Assessment Program (SEMAP) score.

The PHA obtained the "High Performer" rating for the SEMAP certified for the fiscal year ending June 30, 2017 and the PHA continues to strive for the high performance rating.

2. Maximize utilization of available vouchers

The PHA continues to promote the program benefits to community partners and landlords. The recently implemented Family Unification Program and the Family Self-Sufficiency (FSS-FUP) Demonstration allows the PHA to work with nonprofit Hale Kipa to provide housing to youth and provide them life skills to help them become self-sufficient. The PHA was chosen by HUD to participate in the FSS-FUP Demonstration, which will allow FUP-Youth to voluntarily participate in the FSS program and thereby extend their housing assistance for five additional years.

Working with community partners enables the PHA to gather information about available funds for security deposits and other leasing barriers. The lack of affordable housing is the biggest barrier for families. Project-based vouchers will provide the opportunity for more affordable housing units.

In August 2017, the program preferences were changed by amendments to the Administrative Plan to include families receiving housing assistance through a program for the homeless administered by the City and County of Honolulu. No more than twenty-five percent of the Vouchers issued in one year shall be allocated to homeless families under this preference.

3. Explore new and existing ways to fund, coordinate and link supportive services to housing

The PHA staff attended the following events in CY 2017:

- a. 02/28/2017: LEP Workshop
- b. 03/03/2017: HUD PBV Training
- c. 03/07/2017: Happy Software Housing Pro 9.1 Training
- d. 03/08/2017: VMS Training
- e. 03/09/2017: FSS (Family Self-Sufficiency) Coordinating Committee Meeting
- f. 04/19/2017: Fair Housing Training
- g. 04/28/2017: Homeless Summit
- h. 05/03/2017: Census Workshop (Your Neighborhoods by the Numbers)
- i. 05/15/2017: Annual Section 8 Coordinator's Meeting (PHAs in Hawaii)

ATTACHMENT H

j. 07/14/2017: Housing Help Session

k. 07/31/2017: Family Unification Program and Family Self-Sufficiency (FUP-

FSS) Program Coordinating Committee Meeting

I. 08/09/2017: VAWA (Violence Against Women Act) Webinar

m. 08/10/2017: VAWA Training

n. 10/17/2017: NARPM (National Association of Residential Property

Managers) Meeting

o. 11/17/2017: Statewide Homeless Awareness Conference

p. 12/13/2017: Contributed to the cost of the Fair Market Rent Study done by

SMS Research

These events helped staff to keep abreast of community partners and the services that they provide while staying abreast of Section 8 Program changes.

In November 2017, the PHA discussed social media options to promote the program that will allow the agency to receive and give feedback on a wider scale. The PHA is discussing the details of a Facebook presence for the Community Assistance Division. Some developments are:

- 1. Developed an audit and tracking tool.
- Created a sample Facebook page to review layout and test features.
- 3. Prepared basic content information and proposed future content.
- 4. Contacted DIT for guidance.

C. Increase Housing Choices Objectives:

1. Conduct a thorough analysis of payment standards

The PHA checked and updated the payment standards in October 2017. The PHA is affected by the Small Area FMR ruling and will work to adjust the payment standards by zip code once HUD provides guidance.

The PHA must continue to monitor funding in order to maintain full utilization of funds. At this time, there is uncertainty as to how this new rule will affect such utilization.

2. Continue the Homeownership Option Program (HOP) throughout Oahu The PHA is currently updating the HOP Administrative rules. The PHA plans to

give preference to those who have received homeownership buyer's training and are pre-qualified for a mortgage loan.

Housing on Oahu is expensive and the average purchase prices have increased. The most recent homeowners have all been either those who purchased through self-help housing or through the Department of Hawaiian Home Lands.

3. Develop strategies for providing training and outreach to landlords

The Landlord Specialist continues to be the best marketing tool for the Agency. The Landlord Specialist holds Landlord briefings as requested and continues to develop relationships with landlords from different parts of the Island. Section 8 Staff and Inspectors are also helpful in promoting the program as they interact with both tenants and landlords.

In FY 2017, the Landlord Specialist was a speaker at a NARPM meeting.

D. Promote Self Sufficiency

Objectives:

1. Increase the number of families enrolled in the Family Self-Sufficiency (FSS) program and continue to set up and administer escrow accounts for families participating in the FSS program.

Applied for: HUD FY 2017 Family Self-Sufficiency (FSS) Program Coordinator renewal funding for three (3) positions and was awarded funding for (2) positions totaling \$144,000.

In FY 2017, the FUP-FSS Demonstration was implemented. The PHA is assisting FUP Youth in acquiring self-sufficiency by extending the duration of the voucher.

Homeownership Option Program (HOP) continues to be the top reason for enrollment as it provides assistance to families interested in homeownership by preparing families with financial readiness. The PHA is in the process of updating the HOP Administrative Plan. The HOP qualification process will be streamlined with the goal of only using staff time for those applicants that have the most promise of buying a home. After the HOP Administrative plan is approved, the PHA can reopen the waiting list.

2. Identify and facilitate supportive services

An annual meeting of the FSS Program Coordinating Committee (PCC) will be held to cover all aspects of the Family Self-Sufficiency Program.

At least one main FSS PCC meeting will be held annually with more meetings scheduled as needed. Subcommittees consisting of, but not limited to, education, employment, and social services are being planned to allow more focus on specific areas, with experts in these areas. This allows the PHA to network with other community service providers with similar focuses. These focus-oriented meetings will provide opportunities for staff and providers to collaborate on new strategies and form new partnerships.

The following PCC meetings were held in the last half of FY 2017:

- 1. March 9, 2017
- 2. June 8, 2017
- 3. October 27, 2017 (Home Ownership Program (HOP) Subcommittee Meeting)

The PCC meeting held on March 9, 2017 focused on Partner/Resource sharing with Tadd Saiki, Marketing Specialist, from Leeward Community College and Pearl Wu, Outreach and Orientation Coordinator, from Honolulu Community College. Status updates from FSS and the Section 8 Rental Assistance Program were also presented.

The PCC meeting held on June 8, 2017 focused on legal services that are available to participants that are in the very low-income or low-income brackets. Information on how to access these services was discussed. The guest speakers were representatives from Voluntary Legal Services of Hawaii and Hawaii Community Assets of Hawaii.

There was a HOP meeting held on October 27, 2017. Several Partner Agency Representatives attended. The meeting was a forum to discuss the details of the HOP and the anticipated changes to the program. Discussion focused on ways that the partner agencies could best assist Section 8 participants in preparing for homeownership.

3. Seek new partnerships with entities to enhance social and economic services

The PHA invites other agencies to speak and attend the FSS PCC meetings. The PHA continues to search for different and new community service providers that may be able to assist our families.

4. Explore ways to fund, coordinate, and link supportive services in communities

The FSS program uses a Listserv which provides interested parties with updated information. FSS coordinators are able to link with each other and gather information or best practices on supportive services in the different neighborhoods across the nation.

E. Ensure equal opportunity and affirmatively further fair housing Objectives:

- 1. Continue to improve the distribution of Fair Housing information Applicants are provided with information regarding equal opportunity and affirmatively further fair housing. The applicants are briefed on Section 8 rules and regulations and given informational packets which include equal opportunity and fair housing information. Families are also able to access information on the PHAs website at https://www.honolulu.gov/dcs/housing.html.
- 2. Undertake affirmative measures to ensure access to all persons regardless of race, color, religion, national origin, sex, familial status, and disability. On all outgoing notices, the PHA gives the opportunity for customers to request interpreters at no cost. It also gives disabled persons information on how to request help in accessing the PHA buildings. Landlords and Section 8 tenants are also briefed and given information on Fair Housing rules and regulations participants.

Required notices are posted at every interview station and waiting room areas. The PHA monitors the need and/or requirements for the translation of key documents. Section 8 staff continues to receive training and participate in workshops when available.

 Continue to improve the dissemination of Violence Against Women Act (VAWA) information. Section 8 applicants, participants, and landlords are briefed and given information on the VAWA rules and regulations. In FY 2017, an emergency plan was created and approved by HUD.

F. Improve housing delivery system

1. Evaluate the current administration of the HCV Program
Administration of the HCV Program monitors HUD regulation changes and updates the Section 8 rules and regulations as needed.

The PHA upgraded the Housing Pro Software from version 8 to version 9.1.

2. Provide training to staff

In FY 2017, HUD provided several trainings including Lead and Healthy Homes Training Workshops and training on the HCV two-year tool. Also, the City and County of Honolulu's training catalog allows staff the opportunity to increase skills and stay current on different topics. The PHA staff can sign up for training in customer service, project planning, software and computer training, and other related classes.

3. Provide utility allowance schedule annually

The Calendar Year 2018 Utility Allowance schedule was disseminated in October 2017. The Utility Allowance schedule is updated annually.

4. Maintain and develop effective reporting systems to improve operation efficiency

The PHA continues to use Happy Software's Housing Pro software program to transfer data and reports to HUD. The Housing Pro software was upgraded from Version 8 to Version 9.1. The new version has more modules and a better reporting system. This helps the PHA improve operational efficiency. The Software helps staff to meet HUD requirements in a timely and accurate manner. The Administrative Plan has been updated to reflect HUD's recommended streamlining measures to cut cost and staff workload.

G. Seek partnerships that will further the goal of affordable housing opportunities

1. Partner with other Local, State and Federal agencies

PHA Staff attended the Annual Coordinators' Meeting on May 15, 2017. This helped foster open communication with the other housing agencies in the State. The PHAs were able to discuss and learn best practices from each other having similar challenges. HUD provided an overview on the guidelines to handle lead-based paint in Tenant homes.

2. Provide leadership, support and enhance partnership with Federal, State and Local agencies to address affordable housing and supportive service issues

The PHA continues to attend workshops and trainings throughout the year such as the Fair Housing Workshop and Statewide Homeless Awareness Summit. The PHA is able to network with people from other agencies at these gatherings. It also helps to foster a good working relationship with HUD and stay connected to our federal, state and local agencies. The City and County of Honolulu disseminated fliers on the FSS program at the Statewide Homeless Awareness Summit.

Our local HUD office staff has been very instrumental in providing the PHA with advice, guidance, and support.

3. Explore possibilities and resources to provide and encourage linking supportive services and housing

Staff continues to network while attending the different conferences and workshops throughout FY 2017. The FSS PCC meetings also provide a venue to nurture current relationships and cultivate new connections.

The PHA continues to assist as many Oahu families as the budget will allow through collaborative efforts with other departments and divisions within the county and the state.